

Rural Claims Process Note :

Claims due to Maturity:

When a Rural insurance policy is maturing, HDFC Life will usually send advance intimation (45 days in advance of the date of maturity) to the policyholder along with a blank discharge form for filling various details in it. The policyholder has to sign the discharge form/voucher and then submit the same at nearest HDFC Life branch along with the original policy bond and supported with copies of latest KYC and Bank Details to enable it to make the payment. (Request you to carry the originals of all proofs for verification)

- Original policy document.
- Advance Maturity Benefit Payout Discharge Voucher sent with intimation letter.
- Copy of the proposal form.
- Cancelled cheque leaf.
- Identity and address proofs, the details of which should match with our records.
 - (Identity proofs include Passport, Election ID, PAN Card, Driving License, etc.)
 - (Address proofs include Electricity Bill, Ration Card, Telephone Bill, Passport, etc. (bills should not be older than 3 months)
- In case the policy is assigned to Society we would require consent letter and endorsement copy with policy document.

Claims due to Death:

In case of unfortunate death of policy holder we would require the copy of Life Assured's death certificate and the above documents to be submitted by the beneficiary.

If any query kindly Mark the Mail on maturitypayout@hdfclife.com for Maturity Claim and “ Claims@hdfclife.com for Death Claim.