

**Retirement is your longest holiday.
Enjoy it with Guaranteed[^] Income for lifetime.**



**Attractive
Rates**



**Multiple
Options**



**Multiple Payout
Modes**

HDFC Life

New Immediate Annuity Plan

A Single Premium Non Participating Non Linked Annuity Plan



Sar utha ke jiyo!

[^] The word "Guaranteed" and "Guarantee" mean that annuity payout is fixed once the policy has been purchased.



New Immediate Annuity Plan

A Single Premium Non Participating Non Linked Annuity Plan

Everyone loves financial independence, to enjoy and live a comfortable lifestyle. There is no reason why these should stop after retirement. After all the years of hard work, money should not be the concern for you to decide how you would spend your retirement. A smart way to ensure a regular income stream post retirement is buying an Immediate Annuity.

HDFC Life New Immediate Annuity Plan is a non-linked traditional annuity plan that offers you various annuity options and provides you an opportunity to live life at your terms – even after retirement.

HDFC Life New Immediate Annuity offers:

- Guaranteed[^] income for whole of life by paying single premium
- Option to receive annuity monthly, quarterly, half-yearly or yearly
- Option of Return of Total Premiums Paid on death

5 EASY STEPS TO GET YOUR ANNUITY

Step 1: Choose the purchase price that you wish to pay to buy annuity or choose the annuity amount you wish to receive.

Step 2: Choose your annuity option.

Step 3: Choose your annuity payout frequency – monthly, quarterly, half-yearly, or yearly.

Step 4: Provide your and your partner's details (if applicable).

Step 5: Pay purchase price and receive your annuity payouts through direct credit to your bank account!

CHECK YOUR ELIGIBILITY

Particulars		Minimum	Maximum
Age at entry (last birthday)		18 years [#]	Life Annuity with Return of Purchase Price on diagnosis of critical illness: 85 years last birthday All Other Options: 99 years last birthday
Annuity payout (Rs.) per frequency	Yearly	12,000	No limit
	Half-yearly	6,000	
	Quarterly	3,000	
	Monthly	1,000	

* Annuity payout below this value will only be offered:

• Where the proceeds are from a contract issued or administered by HDFC Life Insurance Company Limited where compulsory purchase of an annuity is required.

[#] Annuitant(s) below 18 years of age will only be accepted where the proceeds are from an insurance contract issued or administered by the Company or Employer-Employee cases in case of Superannuation Schemes, where compulsory purchase of an annuity is required or at Company's discretion in case of special situations involving Government schemes, employees or beneficiaries.

[^] The word "Guaranteed" and "Guarantee" mean that annuity payout is fixed once the policy has been purchased

The minimum purchase price that will produce the minimum annuity mentioned above will depend on the prevailing annuity rates. For example, for a 60-year old male annuitant who wishes to purchase a life annuity, the minimum purchase price shall be Rs 1,43,885 if the prevailing annuity rate for such annuitant is 8.34%. Please note that the prevailing annuity rate may be different in the future and therefore, the minimum purchase price may be different. However, once purchased, the Annuity is guaranteed for life.

HIGHER ANNUITY FOR LARGE PURCHASE PRICE

The annuity rates vary by purchase price band and therefore you would benefit from higher annuity rates if the purchase price is Rs. 250,000 and above. The purchase price bands are as specified below.

Band	Purchase Price
Band 1	Less than Rs. 2,50,000
Band 2	Rs. 2,50,000 to Rs. 4,99,999
Band 3	Rs. 5,00,000 to Rs. 9,99,999
Band 4	Rs. 10,00,000 to Rs. 24,99,999
Band 5	Rs 25,00,000 to Rs 49,99,999
Band 6	Rs 50,00,000 and above

For example, for a 60-year old male scheme member/annuitant, the applicable annuity rate may be 8.52% if the purchase price is Rs 250,000. However, a higher annuity rate of 8.71% may apply if the purchase price is, say, Rs 1,000,000. Please note that the annuity rate is subject to change depending on the prevailing economic conditions. Please speak to the Certified Financial Consultant for the latest annuity rates.

CHOOSE YOUR ANNUITY OPTIONS

You can choose any of the following annuity options at inception. You can take Joint Life Annuity options where the second life can be your spouse/children/parents/parents-in-law or siblings who will receive annuity after your lifetime.

1 Other relationships maybe considered as long as there is an insurable interest between the annuitants. Annuitants are said to have an 'insurable interest' in the other when they stand to gain or benefit from the continued existence and well being of the other, and would suffer a financial loss if there is a eventuality/casualty to the other

Single Life Annuity Options	Joint Life (two lives) Annuity Options
1. Life Annuity 2. Life Annuity with Return of Purchase Price 3. Life Annuity with Return of Balance Purchase Price 4. Life Annuity with a Guarantee Period 5. Life Annuity with 5% escalation 6. Life Annuity with Return of Purchase Price in Parts 7. Life Annuity with Return of Purchase Price on diagnosis of Critical Illness	1. Joint Life Annuity with 100% annuity to the secondary annuitant 2. Joint Life Annuity with 50% annuity to the secondary annuitant 3. Joint Life Annuity with 100% annuity to the secondary annuitant and return of purchase price 4. Joint Life Annuity with 50% annuity to the secondary annuitant and return of purchase price

Each person has different financial needs. After discussing and reviewing your financial needs with your spouse/ partner/ Certified Financial Consultant, you will be in better position to select what suits you the best.

Remember that you cannot change annuity options later. Annuity is an important part of financial plan and please do take time to understand what you are purchasing.

For NPS subscribers purchasing annuity from NPS exit proceeds, only immediate annuity options are permissible. In addition, variants such as Single pay deferred and Limited Pay are not open for sale for NPS Subscribers.

Details of all the annuity options have been provided below:

Single Life Annuity Options

1. Life Annuity

- The annuity will be payable at uniform rate in arrears for the life of the scheme member/annuitant.
- On the death of the annuitant, the annuity payments will cease and no further amount will be payable.

2. Life Annuity with Return of Purchase Price

- The annuity will be payable at uniform rate in arrears for the life of the scheme member/annuitant.
- On the death of the scheme member/annuitant, the annuity payments will cease and we will pay to the annuitant's nominee the 100% of the purchase price.

3. Life Annuity with Return of Balance Purchase Price

- The annuity will be payable at uniform rate in arrears for the life of the scheme member/annuitant.
- On the death of the scheme member/annuitant, the annuity payments will cease and we will pay to the scheme member's/annuitant's nominee the balance of the purchase price i.e. purchase price less all annuity instalments made prior to death.

In case the annuity payments exceed the purchase price, no benefit will be paid on death.

4. Life Annuity with a Guarantee Period

- The annuity will be payable in arrears for the life of the scheme member/annuitant or until the end of guarantee period, whichever is later.
- On the death of the annuitant or at the end of the guarantee period, whichever is later, the annuity payments will cease and no further amount will be payable. The scheme member/annuitant has the option to choose a guarantee period of 5 or 10 or 15 or 20 years.

5. Life Annuity with 5% escalation

- The annuity will be payable in arrears for the life of the scheme member/annuitant.
- The annuity will increase annually by 5% p.a. of the annuity amount at inception.
- The first escalated payment is made one year after the first payment.
- On the death of the scheme member/annuitant, the annuity payments will cease and no further amount will be payable.

6. Life Annuity with Return of Purchase Price in Parts

- The annuity will be payable at uniform rate in arrears for the life of the scheme member/annuitant.
- At the end of 7 years, 30% of the purchase price is paid to the scheme member/annuitant on survival.
- On death of the scheme member/annuitant beyond seven years, the annuity payment will cease and we will pay to the scheme member's/annuitant's nominee 70% of the purchase price.
- On death of the scheme member/annuitant within 7 years, the annuity payment will cease and we will pay to the scheme member's/annuitant's nominee the full purchase price.

7. Life Annuity with Return of Purchase Price on Diagnosis of Critical Illness

- The annuity will be payable at uniform rate in arrears for the life of the scheme member/annuitant.
- Upon the scheme member/annuitant being diagnosed with any of the 6 specified illnesses before age 85 or on death of the scheme member/annuitant, whichever occurs earlier, the annuity payments will cease and 100% of the purchase price of the annuity will be payable. The purchase price will be paid to the nominee in case of scheme member's/annuitants death otherwise it will be paid to the annuitant

See terms & conditions on the critical illnesses covered.

Joint Life Annuity Options

Primary Scheme Member/ Annuitant refers to the individual, the events in the life of whom are of primary importance in affecting the timing or amount of the payout under the contract. Secondary Scheme Member/Annuitant for the purpose of joint life contracts will refer to the second life.

1. Joint Life Annuity with 100% annuity to the secondary scheme member/annuitant
 - The annuity will be payable at a uniform rate in arrears so long as at least one of the two scheme members/annuitants is alive.
 - On the death of the primary scheme member/annuitant, secondary scheme member/annuitant will receive 100% of original annuity throughout life
 - On death of the last survivor, the annuity payments will cease and no further amount will be payable.
 - If the secondary scheme member/ annuitant predeceases the primary scheme member/annuitant, the annuity payments shall cease upon the death of the primary scheme member/ annuitant.
2. Joint Life Annuity with 50% annuity to the secondary scheme member/ annuitant
 - The annuity will be payable at a uniform rate in arrears so long as the primary scheme member/annuitant is alive.
 - On the death of the primary scheme member/annuitant, secondary scheme member/ annuitant will receive 50% of original annuity throughout life.
 - After death of the last survivor, the annuity payments will cease and no further amount will be payable.
 - If the secondary scheme member/ annuitant predeceases the primary scheme member/ annuitant, the annuity payments shall cease upon the death of the primary scheme member/ annuitant.
3. Joint Life Annuity with 100% annuity to secondary scheme member/annuitant and return of purchase price
 - The annuity will be payable in arrears so long as at least one of the two scheme members/ annuitants is alive.
 - On the death of the primary scheme member/ annuitant, secondary scheme member/ annuitant will receive 100% of original annuity throughout life.
 - On death of the last survivor, 100% of the purchase price is returned to the nominee.
4. Joint Life Annuity with 50% annuity to secondary scheme member/ annuitant and return of purchase price
 - The annuity will be payable in arrears so long as at least one of the two scheme members/ annuitants is alive.
 - On the death of the primary scheme member/ annuitant, secondary scheme member/ annuitant will receive 50% of original annuity throughout life.
 - On death of the last survivor, 100% of the purchase price is returned to the nominee.

Death Benefit (Payable to nominee/Legal heirs)- The Death Benefit will vary depending on the annuity option. The table below sets out the Death Benefits as per the annuity option chosen by you:

Annuity Option	Death Benefits
Life Annuity	None
Life Annuity with Return of Premium /Purchase Price	100% of the Premium/Purchase Price of the annuity will be paid to the Nominee(s)
Life Annuity with Return of Balance Premium/Purchase Price	Excess, if any, of 100% of the Premium/Purchase Price of the annuity less the aggregate of all annuity installments previously paid to the Scheme Member/ Annuitant will be paid to the Nominee(s).
Life Annuity with a Guarantee Period	None
Life Annuity at 5% escalation	None
Life Annuity with Return of Premium/ Purchase Price in Parts	• On death of the Scheme Member/ Annuitant before the seventh Policy Anniversary, 100% of the Premium/Purchase Price will be paid to the Nominee(s). • On death of the Scheme Member /Annuitant after the seventh Policy Anniversary, 70% of the Premium/Purchase Price will be paid to the Nominee(s).
Life Annuity with Return of Premium/Purchase Price on diagnosis of Critical Illness	100% of the Premium/Purchase Price of the annuity will be paid to the Nominee(s).
Joint Life Annuity with 100% annuity to the Secondary Annuitant	None
Joint Life Annuity with 50% annuity to the Secondary Annuitant	None
Joint Life Annuity with 100% annuity to the Secondary Annuitant and return of Premium/Purchase Price	100% of the Premium/Purchase Price of the annuity will be paid to the Nominee(s).
Joint Life Annuity with 50% annuity to the Secondary Annuitant and return of Premium/Purchase Price	100% of the Premium/Purchase Price of the annuity will be paid to the Nominee(s).

The Premium/Purchase Price excludes taxes and levies as applicable.

YOUR ANNUITY PAYOUT

Your Annuity amount will be directly credited to your bank account by ECS/ NEFT. If your bank doesn't support these, we will make payments by other mode.

Your annuity will be payable in arrears at the end of chosen annuity payment frequency from the date of purchase of the plan. This implies that

- For yearly frequency the annuity payout will be after one year from the purchase.
- For half-yearly frequency the annuity payout will be after 6 months from the purchase.
- For quarterly frequency the annuity payout will be after 3 months from the purchase.
- For monthly frequency the annuity payout will be one month from date of purchase.

Annuity instalments for frequencies other than annual shall be as specified below:

Frequency	Annuity Instalment (per frequency)
Half-yearly	98% of Yearly Annuity x 1/2
Quarterly	97% of Yearly Annuity x 1/4
Monthly	96% of Yearly Annuity x 1/12

Note: Yearly Annuity refers to the annuity paid in respect of annual frequency.

TERMS & CONDITIONS

We recommend that you read this brochure & benefit illustration and understand what the plan is, how it works, the risks involved before you purchase.

A. Cancellation in the Free Look period: In case you are not agreeable to any of the policy terms and conditions, you have the option of returning the policy to us stating the reasons thereof, within 30 days from the date of receipt of the policy. On receipt of your letter along with the original policy documents (original Policy Document is not required for policies in dematerialized form or where policy is issued only in electronic form), we shall arrange to refund you the purchase price subject to deduction of the stamp duty (if any) and any annuity payout (if any).

If the policy is purchased out of NPS exit proceeds, the proceeds from cancellation will be transferred back to the Trustee Bank only and not to the subscriber's bank account.

The proceeds will be utilized for the purchase of an annuity, either from HDFC Life or any other Annuity Service Provider (ASP) registered with PFRDA.

B. Tax Benefit: Tax Benefits may be available as per prevailing tax laws. You are requested to consult your tax advisor.

C. NOMINATION as per Section 39 of the Insurance Act 1938 as amended from time to time:

- (1) The scheme member/ annuitant on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death.
- (2) Where the nominee is a minor, the scheme member/ annuitant may appoint any person to receive the money secured by the policy in the event of scheme member's/ annuitant's death during the minority of the nominee. The manner of appointment to be laid down by the insurer.
- (3) Nomination can be made at any time before the maturity of the policy.
- (4) Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the insurer and can be registered by the insurer in the records relating to the policy.
- (5) Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be.
- (6) A notice in writing of Change or Cancellation of nomination must be delivered to the insurer for the insurer to be liable to such nominee. Otherwise, insurer will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the insurer.
- (7) Fee to be paid to the insurer for registering change or cancellation of a nomination can be specified by the Authority through Regulations.
- (8) A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the insurer or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of insurer's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan.
- (9) The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after Insurance Laws (Amendment) Act 2015, a nomination is made in favour of spouse or children or

spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

Section C (Nomination) is simplified version prepared for general information only and hence is not comprehensive. For full text of this section please refer to Section 39 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015.

comprehensive. For full text of this section please refer to Section 39 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015.

D. Assignment is not allowed under this plan.

E. Surrender benefits are available any time for the following five annuity options only. The Guaranteed Surrender Values are set out below:

Annuity Option	Guaranteed Surrender Value
Life Annuity with Return of Purchase Price	10% of the purchase price
Life Annuity with Return of Purchase Price on diagnosis of critical illness	
Joint Life Annuity with 100% annuity to the Secondary Annuitant and return of Premium/Purchase Price	10% of the purchase price
Joint Life Annuity with 50% annuity to the Secondary Annuitant and return of Premium/Purchase Price	
Life Annuity with Return of Purchase Price in parts	• If surrendered within 7 years: 10% of the purchase price • If surrendered thereafter: 7% of the purchase price

Special Surrender Value (SSV) will be applicable for the above five options only. SSV will be equal to the Present Value (PV) of expected future benefits less annuity benefits already paid (if any).

For the purpose of computing the surrender benefits, the purchase price excludes taxes and levies as applicable.

Cancellation/Surrender is not allowed for annuity policies purchased from NPS exit proceeds as per Regulation 10(3) of the PFRDA (Exits and withdrawal under the NPS) Regulations, 2015 & as per the PFRDA Circular dated 24th Oct, 2024 (Circular No.: PFRDA/2024/18/SUP-ASP/01).

F. Policy Loan:

As per the prevailing terms and conditions, policy loans will be available during the policy term. Our current terms and conditions are stated below:

1. The loan amount will be subject to a maximum of 50% of the surrender value.
2. Loan can be availed under the options where there is a return of premiums paid
3. The current compounding interest rate on loan is 9% p.a. The interest rate on loan shall be calculated as the Average Annualized 10-year benchmark G-Sec Yield (over last 6 months & rounded up to the nearest 50 bps) + 2%. The interest rate shall be reviewed half-yearly and any change in the interest rate shall be effective from 25th February and 25th August each year.

4. In case upon review the interest rate is revised, the same shall apply until next revision. The source of 10-year benchmark G-Sec yield shall be RBI Negotiated Dealing System-Order Matching segment (NDS-OM). Any change in the methodology of calculation of interest rate shall be done with prior approval of the Authority.
5. Before any benefits are paid out, loan outstanding together with the interest thereon will be deducted and the balance amount will be payable.
6. For other than in-force and fully paid up policies, in case the outstanding loan amount including interest exceeds 90% of the surrender value, the policy shall be foreclosed after giving intimation and reasonable opportunity to the policyholder to continue the policy.
7. For an inforce and fully paid up policy, the policy shall not be foreclosed on the ground of outstanding loan amount including interest exceeding the surrender value
8. Loans not eligible if the policy is purchased out of NPS exit proceeds

G. NPS – Family Income Option:

This option is available specifically for National Pension System (NPS) subscribers only.

Under this option, the annuity benefit will be payable for life of the subscriber and his/her spouse as per Annuity option 'Joint Life Annuity with 100% annuity to the Secondary Annuitant and return of Purchase Price' on a Joint Life basis.

In case, the subscriber does not have a spouse, the annuity benefit will be payable for life of the subscriber as per Annuity option 'Life Annuity with Return of Purchase Price' on a Single Life basis.

In case of demise of the subscriber before the vesting of the annuity, the annuity benefits will be payable for life of the spouse as per the Annuity option 'Life Annuity with Return of Purchase Price' on a Single Life basis.

On death of the annuitant (s), the annuity payment would cease and refund of the premiums/purchase price shall be utilized to purchase an annuity contract afresh for living dependent parents (if any) as per the order specified below:

- (a) Living dependent mother of the deceased subscriber
- (b) Living dependent father of the deceased subscriber

However, the annuity amount would be revised and determined as per the Annuity option 'Life Annuity with Return of Purchase Price' on a Single Life basis using the annuity rate prevalent at the time of purchase of such annuity by utilizing the premiums/purchase price required to be refunded to the nominee under the annuity contract.

The annuity would continue until all such family members in the order specified above are covered. After the coverage of all such family members, the premium/purchase price shall be returned to the surviving children of the subscriber and in the absence of the children, the legal heirs of the subscriber, as may be applicable. In case no such family member exists upon the death of the last survivor, there would be a refund of the premium/purchase price to the nominee.

Premiums/Purchase Price referred here shall be excluding the loadings for modal premiums, taxes and other statutory levies, rider premiums, if any.

No other alterations can be made after the annuity has been purchased.

H. Complaint Resolution Process:

(i) The customer can contact us at any of our touchpoints or write to us at on the below mentioned address in case of any complaint/ grievance:

Grievance Redressal Officer

HDFC Life Insurance Company Limited (“HDFC Life”)

11th Floor, Lodha Excelus, Apollo Mills Compound, N. M. Joshi Marg, Mahalaxmi,

Mumbai, Maharashtra – 400011.

Helpline number: 022-68446530 (Call Charges apply) | NRI Helpline number +91 89166 94100 (Call Charges apply) E-mail: service@hdfclife.com | nriservice@hdfclife.com (For NRI customers only)

(ii) All grievances (Service and sales) received by the Company will be responded to within the prescribed regulatory Turn Around Time (TAT) of 14 days.

(iii) Written request or email from the registered email id is mandatory.

(iv) If required, we will investigate the complaints by taking inputs from the customer over the telephone or through personal meetings.

(v) We will issue an acknowledgement letter to the customer receipt of the complaint.

(vi) The acknowledgement that is sent to the customer has the details of the complaint number, the Policy number and the Grievance Redressal Department who will be handling the complaint of the customer.

(vii) If the customer’s complaint is addressed before the acknowledgement, the resolution communication will also act as the acknowledgment of the complaint.

(viii) The final letter of resolution will offer redressal or rejection of the complaint along with the appropriate reason for the same.

(ix) In case the customer is not satisfied with the decision sent to him or her, he or she may contact our Grievance Redressal Officer within 8 weeks of the receipt of the communication at any of the touch points mentioned in the document, failing which, we will consider the complaint to be satisfactorily resolved.

(x) The following is the escalation matrix in case there is no response within the prescribed timelines or if you are not satisfied with the response. The number of days specified in the below – mentioned escalation matrix will be applicable from the date of escalation.

Level	Designation	Response Time	Email ID	Address
1st Level	Chief Manager or above– Customer Relations	10 working days	escalation1@hdfclife.in	11th Floor, Lodha Excelus, Apollo Mills Compound, N.M. Joshi Marg, Mahalakshmi, Mumbai 400011
2nd Level (for response not received from Level 1)	VP or above– Customer Relations	7 working days	escalation2@hdfclife.in	

You are requested to follow the aforementioned matrix to receive satisfactory response from us.

(xi) If you are not satisfied with the response or do not receive a response from us within 14 days, you may approach the Grievance Cell of IRDAI on the following contact details:

- IRDAI Grievance Call Centre (IGCC) TOLL FREE NO: 155255/ 18004254732
- Email ID: complaints@irdai.gov.in
- Online- You can register your complaint online at <http://www.igms.irdai.gov.in/>
- Address for communication for complaints by fax/paper:

General Manager

Consumer Affairs Department – Grievance Redressal Cell

Insurance Regulatory and Development Authority of India

Sy No. 115/1, Financial District,

Nanakramguda, Gachibowli,

Hyderabad – 500 032

2. In the event you are dissatisfied with the response provided by us, you may approach the Insurance Ombudsman in your region. The details of the existing offices of the Insurance Ombudsman are provided at <http://www.cioins.co.in/> below.

A. Details and addresses of Insurance Ombudsman –

Office of the Ombudsman	Contact Details	Areas of Jurisdiction
AHMEDABAD	Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad – 380 001. Tel.: 079 – 25501201/02/05/06 Email: bimalokpal.ahmedabad@cioins.co.in	Gujarat, Dadra & Nagar Haveli, Daman and Diu.
BHOPAL	Office of the Insurance Ombudsman, 1st floor, "Jeevan Shikha", 60-B, Hoshangabad Road, Opp. Gayatri Mandir, Bhopal – 462 011. Tel.: 0755 – 2769201 / 2769202 Email: bimalokpal.bhopal@cioins.co.in	Madhya Pradesh & Chhattisgarh.
BHUBANESHWAR	Office of the Insurance Ombudsman, 62, Forest park, Bhubaneshwar – 751 009. Tel.: 0674 – 2596461 / 2596455 Email: bimalokpal.bhubaneswar@cioins.co.in	Odisha.
BENGALURU	Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru – 560 078. Tel.: 080 – 26652048 / 26652049 Email: bimalokpal.bengaluru@cioins.co.in	Karnataka.

Office of the Ombudsman	Contact Details	Areas of Jurisdiction
CHANDIGARH	Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 – D, Chandigarh – 160 017. Tel.: 0172 – 4646394/ 2706468 Email: bimalokpal.chandigarh@cioins.co.in	Punjab, Haryana (excluding Gurugram, Faridabad, Sonapat and Bahadurgarh), Himachal Pradesh, Union Territories of Jammu & Kashmir, Ladakh & Chandigarh.
CHENNAI	Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 – 24333668 / 24333678 Email: bimalokpal.chennai@cioins.co.in Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 – 24333668 / 24333678	Tamil Nadu, Puducherry Town and Karaikal (which are part of Puducherry). Puducherry Town and Karaikal (which are part of Puducherry).
DELHI	Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002. Tel.: 011 – 23237539 Email: bimalokpal.delhi@cioins.co.in	Delhi & following Districts of Haryana – Gurugram, Faridabad, Sonapat & Bahadurgarh.
GUWAHATI	Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001(ASSAM). Tel.: 0361 – 2632204 / 2602205 Email: bimalokpal.guwahati@cioins.co.in	Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
HYDERABAD	Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad – 500 004. Tel.: 040 – 23312122 Email: bimalokpal.hyderabad@cioins.co.in	Andhra Pradesh, Telangana, Yanam and part of Union Territory of Puducherry.
JAIPUR	Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor, Bhawani Singh Marg, Jaipur – 302 005. Tel.: 0141 – 2740363/ 2740798 Email: bimalokpal.jaipur@cioins.co.in	Rajasthan.
KOCHI	Office of the Insurance Ombudsman, 10th Floor, Jeevan Prakash, LIC Building, Opp. to Maharaja's College, M.G. Road, Kochi – 682 011. Tel.: 0484 – 2358759 Email: bimalokpal.ernakulam@cioins.co.in	Kerala, Lakshadweep, Mahe – a part of Union Territory of Puducherry.

Office of the Ombudsman	Contact Details	Areas of Jurisdiction
KOLKATA	Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 7th Floor, 4, C.R. Avenue, KOLKATA – 700 072. Tel.: 033 – 22124339/ 22124341 Email: bimalokpal.kolkata@cioins.co.in	West Bengal, Sikkim, Andaman & Nicobar Islands.
LUCKNOW	Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow – 226 001. Tel.: 0522 – 4002082 / 3500613 Email: bimalokpal.lucknow@cioins.co.in	Districts of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.
MUMBAI	Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai – 400 054. Tel.: 6903880027/29/31/32/33 Email: bimalokpal.mumbai@cioins.co.in	Goa, Mumbai Metropolitan Region excluding (excluding Navi Mumbai & Thane).
NOIDA	Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P– 201301. Tel.: 0120 – 2514252 / 2514253 Email: bimalokpal.noida@cioins.co.in	State of Uttarakhand and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kannauj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautam Buddh Nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
PATNA	Office of the Insurance Ombudsman, 2nd Floor, Lalit Bhavan, Bailey Road, Patna 800 001. Tel.: 0612 – 2547068	Bihar, Jharkhand.
PUNE	Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030. Tel.: 020-24471175 Email: bimalokpal.pune@cioins.co.in	Maharashtra, Areas of Navi Mumbai and Thane (excluding Mumbai Metropolitan Region).

I. Alterations: no alterations can be made after the annuity has been purchased.

J. There is no maturity benefit in this plan.

K. Following illness are covered under Life Annuity with Return of 100% of the Purchase Price on Diagnosis of Critical Illness

- Cancer of Specified Severity
- Open Chest CABG
- Myocardial Infarction
- Kidney Failure requiring regular Dialysis
- Major Organ Transplant (as recipient)
- Stroke resulting in permanent symptoms

Definitions of Critical Illnesses:

a) Cancer of Specified Severity

A malignant tumor characterized by the uncontrolled growth and spread of malignant cells with invasion and destruction of normal tissues. This diagnosis must be supported by histological evidence of malignancy. The term cancer includes leukemia, lymphoma and sarcoma.

The following are excluded –

- i. All tumors which are histologically described as carcinoma in situ, benign, pre-malignant, borderline malignant, low malignant potential, neoplasm of unknown behavior, or non-invasive, including but not limited to: Carcinoma in situ of breasts, Cervical dysplasia CIN-1, CIN - 2 and CIN-3.
- ii. Any non-melanoma skin carcinoma unless there is evidence of metastases to lymph nodes or beyond;
- iii. Malignant melanoma that has not caused invasion beyond the epidermis;
- iv. All tumors of the prostate unless histologically classified as having a Gleason score greater than 6 or having progressed to at least clinical TNM classification T2N0M0
- v. All Thyroid cancers histologically classified as T1N0M0 (TNM Classification) or below;
- vi. Chronic lymphocytic leukaemia less than RAI stage 3
- vii. Non-invasive papillary cancer of the bladder histologically described as TaN0M0 or of a lesser classification,
- viii. All Gastro-Intestinal Stromal Tumors histologically classified as T1N0M0 (TNM Classification) or below and with mitotic count of less than or equal to 5/50 HPFs.

b) Open Chest CABG

The actual undergoing of heart surgery to correct blockage or narrowing in one or more coronary artery(s), by coronary artery bypass grafting done via sternotomy (cutting through the breast bone) or minimally invasive key hole coronary artery bypass procedures. The diagnosis must be supported by a coronary angiography and the realization of surgery has to be confirmed by a cardiologist.

The following are excluded:

- i. Angioplasty and/or any other intra-arterial procedures

c) Myocardial Infarction

The first occurrence of heart attack or myocardial infarction, which means the death of a portion of the heart muscle as a result of inadequate blood supply to the relevant area. The diagnosis for Myocardial Infarction should be evidenced by all of the following criteria:

- i. A history of typical clinical symptoms consistent with the diagnosis of acute myocardial infarction (For e.g. typical chest pain)
- ii. New characteristic electrocardiogram changes
- iii. Elevation of infarction specific enzymes, Troponins or other specific biochemical markers.

The following are excluded:

- i. Other acute Coronary Syndromes
- ii. Any type of angina pectoris
- iii. A rise in cardiac biomarkers or Troponin T or I in absence of overt ischemic heart disease OR following an intra-arterial cardiac procedure.

d) Kidney Failure Requiring Regular Dialysis

End stage renal disease presenting as chronic irreversible failure of both kidneys to function, as a result of which either regular renal dialysis (hemodialysis or peritoneal dialysis) is instituted or renal transplantation is carried out. Diagnosis has to be confirmed by a specialist medical practitioner.

e) Major Organ Transplant (as recipient)

I. The actual undergoing of a transplant of:

- i. One of the following human organs: heart, lung, liver, kidney, pancreas, that resulted from irreversible end-stage failure of the relevant organ, or
- ii. Human bone marrow using haematopoietic stem cells. The undergoing of a transplant has to be confirmed by a specialist medical practitioner.

II. The following are excluded:

- i. Other stem-cell transplants
- ii. Where only islets of langerhans are transplanted.

f) Stroke Resulting In Permanent Symptoms

Any cerebrovascular incident producing permanent neurological sequelae. This includes infarction of brain tissue, thrombosis in an intracranial vessel, haemorrhage and embolisation from an extracranial source. Diagnosis has to be confirmed by a specialist medical practitioner and evidenced by typical clinical symptoms as well as typical findings in CT Scan or MRI of the brain. Evidence of permanent neurological deficit lasting for at least 3 months has to be produced.

The following are excluded:

- i. Transient ischemic attacks (TIA)
- ii. Traumatic injury of the brain
- iii. Vascular disease affecting only the eye or optic nerve or vestibular functions.

L. Exclusions: There are no exclusions in this plan.

M. Assignment shall be as per Section 38 of the Insurance Act, 1938 as amended from time to time.

- 1) This policy may be transferred/assigned, wholly or in part, with or without consideration.
- 2) An Assignment may be effected in a policy by an endorsement upon the policy itself or by a separate instrument under notice to the Insurer.
- 3) The instrument of assignment should indicate the fact of transfer or assignment and the reasons for the assignment or transfer, antecedents of the assignee and terms on which assignment is made.
- 4) The assignment must be signed by the transferor or assignor or duly authorized agent and attested by at least one witness.
- 5) The transfer or assignment shall not be operative as against an Insurer until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or copy thereof certified to be correct by both transferor and transferee or their duly authorized agents have been delivered to the Insurer.
- 6) Fee to be paid for assignment or transfer can be specified by the Authority through Regulations.
- 7) On receipt of notice with fee, the Insurer should Grant a written acknowledgement of receipt of notice. Such notice shall be conclusive evidence against the insurer of duly receiving the notice.
- 8) The Insurer may accept or decline to act upon any transfer or assignment or endorsement, if it has sufficient reasons to believe that it is (a) not bonafide or (b) not in the interest of the policyholder or (c) not in public interest or (d) is for the purpose of trading of the insurance policy.
- 9) In case of refusal to act upon the endorsement by the Insurer, any person aggrieved by the refusal may prefer a claim to IRDAI within 30 days of receipt of the refusal letter from the Insurer.

Section E (Nomination) and F (Assignment or Transfer) are simplified versions prepared for general

information only and hence are not comprehensive. For full texts of these sections please refer to Section 39 and Section 38 respectively of the Insurance Act, 1938 as amended by The Insurance Laws (Amendment) Act, 2015

N. Prohibition of Rebates: In accordance with Section 41 of the Insurance Act, 1938 as amended from time to time:

1. No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer.
2. Any person making default in complying with the provisions of this section shall be liable for a penalty, which may extend to ten lakh rupees.

O. Non-Disclosure: In accordance with Section 45 of the Insurance Act, 1938 as amended from time to time:

- (1) No policy of life insurance shall be called in question on any ground whatsoever after the expiry of three years from the date of the policy, i.e., from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later.
- (2) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later, on the ground of fraud: Provided that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees or assignees of the insured the grounds and materials on which such decision is based.
- (3) Notwithstanding anything contained in sub-section (2), no insurer shall repudiate a life insurance policy on the ground of fraud if the insured can prove that the mis-statement of or suppression of a material fact was true to the best of his knowledge and belief or that there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of a material fact are within the knowledge of the insurer: Provided that in case of fraud, the onus of disproving lies upon the beneficiaries, in case the scheme member/annuitant is not alive.
- (4) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later, on the ground that any statement of or suppression of a fact material to the expectancy of the life of the insured was incorrectly made in the proposal or other document on the basis of which the policy was issued or revived or rider issued: Provided that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees or assignees of the insured the grounds and materials on which such decision to repudiate the policy of life insurance is based: Provided further that in case of repudiation of the policy on the ground of misstatement or suppression of a material fact, and not on the ground of fraud, the premiums collected on the policy till the date of repudiation shall be paid to the insured or the legal representatives or nominees or assignees of the insured within a period of ninety days from the date of such repudiation.
- (5) Nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal. Nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.

P. Tax:

Indirect Taxes

Taxes and levies as applicable will be charged and are payable by you by any method including by levy of an additional monetary amount in addition to premium and/or charges.

Direct Taxes

Tax will be deducted at the applicable rate from the payments made under the policy, as per the provisions of the Income-tax Act, 2025 (corresponding Income-tax Act 1961), as amended from time to time.

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