PSRF049921061907
Comp/Jun/Int/4969

CLAIM FORM FOR HEALTH INSURANCE POLICIES OTHER THAN TRAVEL AND PERSONAL ACCIDENT - PART A
TO BE FILLED IN BY THE INSURED

The issue of this Formis not to be taken as an admission of liability

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(To be filled inblock letters)

DETAILS OF PRIMARY INSURED:

a. Policy No.: **b.** Sl. No./Certificate No.:

c. Company/TPA ID No.:

d. Name: SURNAME FIRST NAME MIDDLE NAME

e. Address:

City: State:

Pin Code: Phone No.: Email ID:_____

DETAILS OF INSURANCE HISTORY:

a. Currently covered by any other Mediclaim/ Health insurance: ☐ Yes ☐ No **b.** Date of commencement of first insurance without break: DD MM YY

c. If yes, company name: Policy No.:

Sum Insured (RS.)

d. Have you been hospitalized in the last four years since inception of the contract? ☐ Yes ☐ No Date: MM YY

Diagnosis: _____ **e.** Previously covered by any other Mediclaim/Health Insurance: ☐ Yes ☐ No

f. If yes, company name:

DETAILS OF INSURED PERSON HOSPITALISED:

a. Name: SURNAME FIRST NAME MIDDLE NAME

b. Gender: Male ☐ Female ☐ c. Age (years): YY MM **d.** Date of Birth: DD MM YY

e. Relationship to Primary Insured: Self ☐ Spouse ☐ Child ☐ Father ☐ Mother ☐ Other ☐ (Please Specify): _____

f. Occupation: Service ☐ Self-Employed ☐ Homemaker ☐ Student ☐ Retired ☐ Other ☐ (Please Specify): _____

g. Address: (if different from above):

City: State:

Pin Code: Phone No.: Email ID:_____

DETAILS OF HOSPITALISATION:

a. Name of Hospital where Admitted:

b. Room category occupied: Day care ☐ Single occupancy ☐ Twin sharing ☐ 3 or more beds per room ☐

c. Hospitalization due to: Injury ☐ Illness ☐ Maternity ☐ **d.** Date of injury/Date Disease first detected/Date of delivery DD MM YY

e. Date of Admission: DD MM YY **f.** Time: HH : MM **g.** Date of discharge: DD MM YY **h.** Time: HH : MM

i. If injury, give cause: Self-inflicted ☐ Road Traffic Accident ☐ Substance Abuse / Alcohol Consumption ☐

i) If Medico-legal: ☐ Yes ☐ No ii) Reported to police: ☐ Yes ☐ No iii) MLC Report & Police FIR attached: ☐ Yes ☐ No

j. System of Medicine: _____

DETAILS OF CLAIM:

a. Details of the treatment expenses claimed:

i. Pre-Hospitalisation Expenses: Rs. ii. Hospitalisation Expenses: Rs.

iii. Post-Hospitalisation Expenses: Rs. iv. Health-Check up Cost: Rs.

v. Ambulance Charges: Rs. vi. Others (code): Rs.

Total Rs.

vii. Pre-Hospitalisation Period: Days viii. Pre-Hospitalisation Period: Days

b. Claim for Domiciliary Hospitalisation: ☐ Yes ☐ No (If yes, provide details in annexure)

c. Details of lump sum/cash benefit claimed:

i. Hospital Daily Cash:	Rs.	ii. Surgical Cash:	Rs.
iiii. Critical Illness Benefit:	Rs.	iv. Convalescence:	Rs.
v. Pre/Post Hospitalisation:		vi. Others (code): ☐☐☐	Rs.
vii. Lump sum benefit:	Rs.	**Total**	Rs.
	Rs.		

Claim Documents Submitted - Check List:

☐ Claim Form Duly Signed	☐ Copy of the Claim Intimation, if any	☐ Hospital Main Bill
☐ Hospital Break-up Bill	☐ Hospital Bill Payment Receipt	☐ Hospital Discharge Summary
☐ Pharmacy Bill	☐ Operation Theatre Notes	☐ ECG
☐ Doctor's Request for Investigation	☐ Investigation Reports (including CT/ MRI/USG/HPE)	☐ Doctor's Prescriptions
☐ Others	☐ Attested photocopy of cancelled cheque / passbook copy*	

DETAILS OF BILLS ENCLOSED:

SL. No.	Bill No.	Date	Issued by	Towards	Amount (Rs)
1		D D M M Y Y		Hospital Main Bill	
2		D D M M Y Y		Pre-hospitalisation Bill: No's	
3		D D M M Y Y		Post-hospitalisation Bill: No's	
4		D D M M Y Y		Pharmacy Bills	
5		D D M M Y Y			
6		D D M M Y Y			
7		D D M M Y Y			
8		D D M M Y Y			
9		D D M M Y Y			
10		D D M M Y Y			

DETAILS OF PRIMARY INSURED'S BANK ACCOUNT:

a. PAN: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐ **b.** Account Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

c. Bank Name and Branch: ☐☐

d. Cheque/DD Payable Details: _____ **e.** IFSC Code: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Note: As per IRDAI circular dated February 13, 2014, all payouts to Policyholders are to be made via the electronic mode [NEFT] only.

DECLARATION BY THE INSURED:

I hereby declare that the information furnished in this claim is true & correct to the best of my knowledge and belief. If I have made any false or untrue statement, suppression or concealment of any material fact with respect to questions asked in relation to this claim,my right to claim reimbursement shall be forfieted. I also consent & authorise TPA/Insurance company, to seek necessary medical information / documents fromany hospital / Medical Practitioner who has attended on the person against whom this claim is made. I hereby declare that i have included all the bills / receipts for the purpose of this claim & that will not be making any suplementary claim except the pre/post-hospitalization claim, if any In addition to postal or courier service, the Company may, at its discretion, use any electronic media/registered email ID for communicating with me/us.

Date: D D M M Y Y Place: _____ Signature of the Insured: ☐

GUIDANCE FOR FILLING CLAIM FORM - PART A (To be filled by the Insured)

DATA ELEMENT	DESCRIPTION	FORMAT
	SECTION A- DETAILS OF PRIMARY INSURED	
a. Policy No.	Enter the Policy number	As allotted by the insurance company
b. Sl. No./Certificate No.	Enter the social insurance number or certificate number of the social health insurance scheme	As allotted by the organisation

c. Company TPA ID No.	Enter the TPA ID No.	Licence number as allotted by IRDAI and printed in TPA documents
d. Name	Enter the full name of the Policyholder	Surname, First name, Middle name
e. Address	Enter the full postal address	Include Street, City and Pin Code

SECTION B - DETAILS OF INSURANCE HISTORY

a. Currently covered by any other Mediclaim/ Health Insurance?	Indicate whether currently covered by another Medicliam / Health Insurance	Tick Yes or No
b. Date of Commencement of first insurance without break	Enter the date of commencement of first insurance	Use dd-mm-yy format
c. Company Name	Enter the full name of the insurance company	Name of the organization in full
Policy No.	Enter the Policy number	As allotted by the insurance company
Sum Insured	Enter the total sum insured as per the Policy	In rupees
d. Have you been hospitalised in the last four years since inception of the contract?	Indicate whether hospitalised in the last four years	Tick Yes or No
Date	Enter the date of hospitalisation	User mm-yy format
Diagnosis	Enter the diagnosis details	Open Text
e. Previously Covered by any other Mediclaim/ Health Insurance?	Indicate whether previously covered by another mediclaim/ Health Insurance	Tick Yes or No
f. Company Name	Enter the full name of the insurance company	Name of the organisation in full

SECTION C - DETAILS OF INSURED PERSON HOSPITALIZED

a. Name	Enter the full name of the patient	Surname, First name, Middle name
b. Gender	Indicate Gender of the patient	Tick Male or Female
c. Age	Enter age of the patient	Number of years and months
d. Date of Birth	Enter Date of Birth of patient	Use dd-mm-yy format
e. Relationship with primary Insured	Indicate relationship of patient with Policyholder	Tick the right option, if others, please specify
f. Occupation	Indicate occupation of patient	Tick the right option, if others, please specify
g. Address	Enter the full postal address	Include street, City and Pin Code
h. Phone No.	Enter the phone number of patient	Include STD code with telephone number
i. E-mail ID	Enter e-mail address of patient	Complete email address

SECTION D - DETAILS OF HOSPITALISATION

a. Name of Hospital where Insured	Enter the name of hospital	Name of hospital in full
b. Room category occupied	Indicate the room category occupied	Tick the right option
c. Hospitalisation due to	Indicate reason of hospitalisation	Tick the right option
d. Date of Injury / Date when disease first detected / Date of delivery	Enter the relevant date	Use dd-mm-yy format
e. Date of admission	Enter date of admission	Use dd-mm-yy format
f. Time	Enter time of admission	Use hh:mm format
g. Date of discharge	Enter date of discharge	Use dd-mm-yy format
h. Time	Enter time of discharge	Use hh:mm format
i. If injury, give cause	Indicate cause of injury	Tick the right option
If Medico-legal	Indicate whether injury in medico legal	Tick Yes or No
Reported to Police	Indicate whether police report was filed	Tick Yes or No
MLC Report & Police FIR attached	Indicate whether MLC report and Police FIR attached	Tick Yes or No

j. System of Medicine	Enter the system of medicine followed in treating the patient	Open Text

SECTION E - DETAILS OF CLAIM

a. Details of Treatment Expenses	Enter the amount claimed as treatment expenses	In rupees (Do not enter paise values)
b. Claim for Domiciliary Hospitalisation	Indicate whether claim is for domiciliary hospitalization	Tick Yes or No
c. Details of lump sum/cash benefit claimed	Enter the amount claimed as lump sum /cash benefit	In rupees (Do not enter paise values)
d. Claim Documents Submitted-Check List	Indicate which supporting documents are submitted	Tick the right option

SECTION F - DETAILS OF BILLS ENCLOSED

Indicate which bills are enclosed with the amounts in rupees

SECTION G - DETAILS OF PRIMARY INSURED'S BANK ACCOUNT

a. PAN	Enter the permanent account number	As allotted by the Income Tax department
b. Account Number	Enter the bank account number	As allotted by the bank
c. Bank Name and Branch	Enter bank name along with the branch	Name of the bank in full
d. Cheque/DD payable details	Enter the name of beneficiary the cheque/DD should be made out to	Name of the individual/organization in full
e. IFSC Code	Enter the IFSC code of the bank branch	IFSC code of the bank branch in full

SECTION H -DECLARATION BY THE INSURED

Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign.

CLAIM FORM - PART B
TO BE FILLED BY THE HOSPITAL
The issue of this Form is not to be taken as an admission of liability
Please include the original preauthorization request form in liu of PART A

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(To be filled inblock letters)

DETAILS OF HOSPITAL:

a. Name of the hospital:
b. Hospital ID: **c.** Type of Hospital: Network ☐ Non Network ☐ (if non network fill section E)
d. Name of the treating doctor: SURNAME FIRST NAME MIDDLE NAME
e. Qualification: **f.** Registration No. with State Code:
g. Phone No.:

DETAILS OF THE PATIENT ADMITTED:

a. Name of the patient: SURNAME FIRST NAME MIDDLE NAME
b. IP Registration No.: **c.** Gender: Male ☐ Female ☐ **d.** Age (years): YY MM **e.** Date of Birth: DD MM YY
f. Date of Admission: DD MM YY **g.** Time: HH MM **h.** Date of Discharge: DD MM YY **i.** Time: HH MM
j. Type of admission: Emergency ☐ Planned ☐ Day Care ☐ **k.** If Maternity i. Date of delivery: DD MM YY ii. Gravida Status:
l. Status at time of discharge: Discharge to home ☐ Discharge to another hospital ☐ Diseased ☐
m. Total claimed ammount:

DETAILS OF AILMENT DIAGNOSED (PRIMARY):

a.	ICD 10 Codes	Description
i. Primary Diagnosis		
ii. Additional Diagnosis		
iii. Co-morbidities		
iv. Co-morbidities		

b.	ICD 10 Codes	Description
i. Procedure 1:		
ii. Procedure 2:		
iii. Procedure 3:		
iv. Details of Procedure		

c. Pre-authorization obtained: ☐ Yes ☐ No **d.** Pre-authorization Number:
e. If authorization by network hospital not obtained, give reason: _____
f. Hospitalization due to injury: ☐ Yes ☐ No
i. If yes, give cause: Self-inflicted ☐ Road Traffic Accident ☐ Substance Abuse / Alcohol Consumption ☐
ii. If injury due to Substance Abuse / Alcohol Consumption, Test Conducted to establish this: ☐ Yes ☐ No (If Yes, attach reports)
iii. If Medico-legal: ☐ Yes ☐ No iv. Reported to police: ☐ Yes ☐ No v. FIR No.:
vi. If not reported to police give reason: _____

CLAIM DOCUMENTS SUBMITTED - CHECK LIST:

- ☐ Claim Form Duly Signed
- ☐ Investigation Reports
- ☐ Original Pre-authorization request
- ☐ CT/MRI/USG/HPE investigation Reports
- ☐ Copy of the Pre-authorization approval letter
- ☐ Doctor's reference slip for investigation
- ☐ Copy of photo ID card of patient verified by hospital
- ☐ ECG
- ☐ Hospital Discharge Summary
- ☐ Pharmacy Bills
- ☐ Operation Theatre Notes
- ☐ MLC reports & Police FIR
- ☐ Hospital Main Bill
- ☐ Original death summary from hospital where applicable
- ☐ Hospital Break-up Bill
- ☐ Any Other, please specify

ADDITIONAL DETAILS IN CASE OF NON-NETWORK HOSPITAL (ONLY FILL IN CASE OF NON-NETWORK HOSPITAL)

a. Address of the Hospital:

City: State:

Pin Code: **b.**Phone No.:

c.Registration No. with State Code: **d.**Hospital PAN:

e. Number of Inpatient beds: **f.** Facilities available in the hospital: i. OT: Yes No ii. ICU: Yes No

iii. Others: _____

DECLARATION BY THE HOSPITAL: (PLEASE READ VERY CAREFULLY)

We hereby declare that the information furnished this Claim Form is true & correct to the best of my knowledge and belief. If we have made any false or untrue statement, suppression or concealment of any material fact, our right to claim under this claim shall be forfieted.

Date: D D M M Y Y Place: _____ Signature and Seal of the Hospital Authority:

GUIDANCE FOR FILLING CLAIM FORM - PART B (To Be Filled By The Hospital)

DATA ELEMENT	DESCRIPTION	FORMAT
SECTION A - DETAILS OF HOSPITAL		
a. Name of Hospital	Enter the name of hospital	Name of hospital in full
b. Hospital ID	Enter ID number of hospital	As allocated by TPA
c. Type of Hospital	Indicate whether in network or non network hospital	Tick the right option
d. Name of treating doctor	Enter the name of the treating doctor	Name of doctor in full
e. Qualification	Enter the qualifications of treating doctor	Abbreviations of educational qualifications
f. Registration	Enter the registration number of the doctor along with the state code	As allocated by the Medical Council of India
g. Phone No.	Enter the phone number of doctor	Include STD code with telephone number
SECTION B - DETAILS OF THE PATIENT ADMITTED		
a. Name of Patient	Enter the full name of the patient	Name of hospital in full
b. IP registration Number	Enter insurance provider registration number	As allocated by the insurance provider
c. Gender	Indicate Gender of the patient	Tick Male or Female
d. Age	Enter age of the patient	Number of years and months
e. Date of Birth	Enter Date of Birth	Use dd-mm-yy format
f. Date of admission	Enter date of admission	Use dd-mm-yy format
g. Time	Enter time of admission	Use hh:mm format
h. Date of discharge	Enter date of discharge	Use hh:mm format
i. Time	Enter time of discharge	Use hh:mm format
j. Type of Admission	Indicate type of admission of patient	Tick the right option
k. If Maternity		
Date of Delivery	Enter date of delivery if maternity	Use dd-mm-yy format
Gravida Status	Enter Gravida status if maternity	Use standard format
l. Status at time of discharge	Enter status of patient at time of discharge	Tick the right option
m. Total claimed amount	Indicate the total claimed ammount	In rupees (Do not enter paise values)

SECTION C - DETAILS OF THE AILMENT DIAGNOSED (PRIMARY)

a. ICD 10 Code		
Primary Diagnosis	Enter the ICD 10 code and description of the primary diagnosis	Standard format and open text
Additional Diagnosis	Enter the ICD 10 code and description of the additional diagnosis	Standard format and open text
Co-morbidities	Enter the ICD 10 code and description of the Co-morbidities	Standard format and open text
b. ICD 10 PCS		
Procedure 1	Enter the ICD 10 PCS and description of the first procedure	Standard format and open text
Procedure 2	Enter the ICD 10 PCS and description of the second procedure	Standard format and open text
Procedure 3	Enter the ICD 10 PCS and description of the third procedure	Standard format and open text
Details of the Procedure	Enter the details of the procedure	Open text
c. Pre-authorization obtained	Indicate whether Pre-authorization obtained	Tick Yes or No
d. Pre-authorization Number	Enter the Pre-authorization Number	As allocated by TPA
e. If authorization by network hospital not obtained, give reason	Enter reason for not obtaining Pre-authorization number	Open Text
f. Hospitalisation due to injury	Indicate if hospitalisation due to injury	Tick Yes or No
Cause	Indicate Cause of injury	Tick the right option
If injury due to substance abuse/alcohol consumption, test conducted to establish this	Indicate whether test conducted	Tick Yes or No
Medico-legal	Indicate whether injury is medico legal	Tick Yes or No
Reported to Police	Indicate whether police report was filed	Tick Yes or No
FIR No.	Enter first information report	As issued by police authorities
If not reported to police, give reason	Enter reason for not reporting to police	Open text

SECTION D - DETAILS OF THE AILMENT DIAGNOSED (PRIMARY)

Indicate which supporting documents are submitted

SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL

a. Address	Enter the full postal address	Include Street, City and Pin Code
b. Phone No.	Enter the phone number of hospital	Include STD code with telephone number
c. Registration No. with State Code	Enter the registration number of the doctor along with the state code	As allocated by the Medical Council of India
d. Hospital PAN	Enter the permanent account number	As allotted by the Income Tax department
e. Number of Inpatient beds	Enter the number of Inpatient beds	Digits
f. Facilities available in hospital	Indicate facilities available in the hospital	Tick the right option, if others, please specify

SECTION F - DETAILS OF THE AILMENT DIAGNOSED (PRIMARY)

Read declaration carefully and mention the date (in dd:mm:yy format), place (open text) and sign and stamp

NOTE

With reference to recent regulatory changes, please submit PAN or Form 60 (if you do not have a PAN) with HDFC Life with immediate effect. Pls update via My Account/service@hdfclife.com/022-68446530/HDFC Life branch. Ignore if submitted.