

	FY 24	
Grievance Redressal	Number of cases	Proportion
Redressed within 15 Days	29727	97.3%
Redressed within 30 Days	456	1.5%
Redressed within 60 Days	190	0.6%
Redressed Beyond 60 Days	171	0.6%
Work in progress at the end of the period	0	0.0%