Proportions[1] of claims settled[2] across ageing[3]

Ageing of Claims[4]	YTD Jun'26	YTD Jun'25
within 15 days	97.91%	98.95%
within 30 days	98.96%	99.57%
within 60 days	99.54%	99.71%
Beyond 60 days	0.03%	0.01%
Pending (WIP)[5]	0.43%	0.29%

[1] *Proportions of claims basis number of claims*

[2] *Settled: claims paid in full, paid in part, repudiated, rejected, closed*

[3] *This summary Includes Death Claim, Rider Claim , Health Claim on Retail & Group Claims.*

[4] *Ageing calculated as per calendar days*

[5] *As on last day of the reported period*

Proportions[6] of claims settled – Settlement status

Settlement status	YTD Jun'26
Paid in full[7]	97.98%
Paid in part[8]	1.05%
Repudiated	0.51%
Rejected	0.03%
Closed	0.00%

[6] *Proportions of claims basis number of claims*

[7] *Claim approved & Benefit paid, Refund of fund value for ULIP Discontinuance policies, Reduced paid up*

[8] *Health indemnity claim where amount paid after deducting non admissible expenses, refund of premium as per T&C, suicide in first year with refund of premium etc*

Value proportion of claims settled

Details	YTD Jun'26
Value proportion of claims settled[9]	93.87%

[9] *Proportion of benefit paid amount against Claim Amount*