

MEDIA RELEASE

HDFC Life establishes expeditious claim settlement framework for all impacted by Assam floods

Mumbai, 11th August 2026: HDFC Life has enabled an expedited claim settlement framework for families that have been impacted by the recent floods in Assam. A life insurance claim can be initiated by nominees or legal heirs of policyholders by simply providing proof of death issued by the Local Government, Police or Hospitals.

For further support, claimants can connect with HDFC Life via the below touch points:

Dedicated claim helpline: 022-68446529

Call Centre Number: 022-68446530

WhatsApp: +91 8291890569

Email: service@hdfclife.com

Nodal Officer: Ruma Konwar | 8876517557

Claimants may also choose to visit any of HDFC Life's branch offices. The branch addresses for affected areas are given below:

Jorhat: 2nd Floor, Sneha Heights, New Balibat, Jorhat, Assam

Sivasagar: 2nd Floor, Jagannath Plaza, Transport Tiniali Sivasagar, Assam

Golaghat: Ground Floor, Om Arav Building, Thana Road, Golaghat, Assam

Sameer Yogishwar, Chief Operating Officer, HDFC Life said, "We at HDFC Life are committed to stand by our policyholders' families who are impacted by this calamity. We will ensure that each claim request, received from anyone impacted by the floods in Assam, is treated as priority to ensure a smooth and hassle-free payout."

About HDFC Life

Established in 2000, HDFC Life is a leading, listed, long-term life insurance solutions provider in India, offering a range of individual and group insurance solutions that meet various customer needs such as Protection, Pension, Savings, Investment, Annuity and Health. The Company has over 75 products (individual and group products) including optional riders in its portfolio, catering to a diverse range of customer needs.

HDFC Life continues to benefit from its increased presence across the country, having a wide reach with branches and additional distribution touch-points through several new tie-ups and partnerships. The count of distribution partnerships is over 500, comprising banks, NBFCs, MFIs, SFBs, brokers, new ecosystem partners amongst others. The Company has a strong base of financial consultants.

For more information, please visit www.hdfclife.com. You may also connect with us on Facebook, Twitter, YouTube and LinkedIn.

Media Contacts:

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