

Press Release

HDFC Life Simplifies Claims Submission Process for Families Affected by the Terror Attack in Jammu & Kashmir

Mumbai, April 25, 2025: HDFC Life, one of India's largest life insurers, has announced a simplified process for claim submission for family members/nominees of policyholders who lost their lives in the terror attack in Jammu & Kashmir's Pahalgam on April 22, 2025.

For submitting a death claim against a policy held with HDFC Life, the nominee/ legal heir to provide proof of death caused due to the terror attack, from the Local Government, Police, Hospital or relevant authorities.

Nominees can contact HDFC Life via: Call centre number: 022-68446530, email at service@hdfclife.com or by a visit to any of its branch offices. The Company's local branch staff, across all locations, will be readily available to offer on-the-ground assistance and support to the affected families.

Sameer Yogishwar – Chief Operating Officer, HDFC Life said, "We extend our deepest condolences to families who have lost their loved ones in this attack. While nothing can make up for the loss they have suffered, we hope to minimise the effort needed towards claim submission through this simplified process."

About HDFC Life

Founded in 2000, HDFC Life Insurance Company Limited ('HDFC Life' or the 'Company') is a leading provider of long-term life insurance solutions in India. It offers a broad range of individual and group plans across the Protection, Pension, Savings, Investment, Annuity, and Health categories, with a portfolio of products and optional riders designed to meet the diverse needs of its customers.

HDFC Life is a subsidiary of HDFC Bank Limited, one of India's leading private banks. The Company has a nationwide presence, operating through its own branches and a network of over 300 distribution partners, including banks, NBFCs, MFIs, SFBs, brokers, and emerging ecosystem partners. HDFC Life also maintains a strong base of financial consultants.

Recognised as a great place to work, HDFC Life is deeply committed to governance and sustainability, ensuring responsible business practices that align with its long-term objectives. For more information, visit www.hdfclife.com or follow us on Facebook, X (formerly Twitter), YouTube, and LinkedIn.

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