

Ageing of Claims (Individual)

Sl.No.	Types of Claims	No. of claims paid						Total No. of claims paid	Total amount of claims paid
		On or before maturity	1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		
1	Maturity Claims #	1,599	280	473	1,707	377	1,933	6,369	17.28
2	Survival Benefit	59	9,460	2,305	1,058	1,060	1,473	15,415	31.46
3	For Annuities / Pension	-	920	-	-	-	-	920	0.47
4	For Surrender (Incl Foreclosures) §	-	-	17,423	1,752	487	2,055	21,717	206.33
5	Other benefits (rider)	-	245	7	-	-	-	252	0.29
		-	-	-	-	-	-	-	-
1	Death Claims *	-	601	70	12	3	-	686	12.02

The delay for the maturity payout is due to non receipt of the policy schedules on or before the maturity date.

§ Surrenders are processed based on the request received date.

* in the case of death claims, ageing has been computed from the date of intimation

Ageing of Claims (Group)

Sl.No.	Types of Claims	No. of claims paid						Total No. of claims paid	Total amount of claims paid
		On or before maturity	1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		
1	Maturity Claims	-	-	-	-	-	-	-	-
2	Survival Benefit	-	-	-	-	-	-	-	-
3	for Annuities / Pension	-	-	-	-	-	-	-	-
4	For Surrender ***	23	-	-	-	-	-	23	0.16
5	Other benefits - Death	-	-	-	-	-	-	-	-
6	Other benefits - GRTY / SUPN **	-	56	-	-	-	-	56	0.33
		-	-	-	-	-	-	-	-
1	Death Claims *	-	107	-	-	-	-	107	2.34

* in the case of death claims, ageing has been computed from the date of intimation

** Includes Group payouts under Gratuity and Superannuation Scheme due to member resignation / separation

*** Includes Surrender amount paid to the members under Mortgage Insurance Scheme