

**Ageing of Claims (Individual)**

| Sl.No. | Types of Claims   | No. of claims paid    |         |              |              |                   |          | Total No. of claims paid | Total amount of claims paid |
|--------|-------------------|-----------------------|---------|--------------|--------------|-------------------|----------|--------------------------|-----------------------------|
|        |                   | On or before maturity | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year |                          |                             |
| 1      | Maturity Claims # | -                     | 1,147   | 3,331        | 1,495        | 1,990             | 764      | 8,727                    | 77.90                       |
| 2      | Survival Benefit  | 22,018                | -       | -            | -            | -                 | -        | 22,018                   | 64.07                       |
| 3      | For Annuities     | 65                    | 867     | -            | -            | -                 | -        | 932                      | 0.37                        |
| 4      | For Surrender §   | -                     | 69,566  | 1,505        | 312          | 608               | 23       | 72,014                   | 560.33                      |
| 5      | Other benefits    | -                     | 12      | 7            | 1            | 2                 | 1        | 23                       | 0.37                        |
| 1      | Death Claims *    | -                     | 1,870   | 150          | 123          | 11                | 4        | 2,158                    | 27.64                       |

# The delay for the maturity payout is due to non receipt of the policy schedules on or before the maturity date.

§ Surrenders are processed based on the request received date

\* in the case of death claims, ageing has been computed from the date of intimation

**Ageing of Claims (Group)**

| Sl.No. | Types of Claims                 | No. of claims paid    |         |              |              |                   |          | Total No. of claims paid | Total amount of claims paid |
|--------|---------------------------------|-----------------------|---------|--------------|--------------|-------------------|----------|--------------------------|-----------------------------|
|        |                                 | On or before maturity | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year |                          |                             |
| 1      | Maturity Claims                 | -                     | -       | -            | -            | -                 | -        | -                        | -                           |
| 2      | Survival Benefit                | -                     | -       | -            | -            | -                 | -        | -                        | -                           |
| 3      | for Annuities / Pension         | -                     | -       | -            | -            | -                 | -        | -                        | -                           |
| 4      | For Surrender ***               | -                     | 779     | -            | -            | -                 | -        | 779                      | 1.29                        |
| 5      | Other benefits - Death          | -                     | 5       | -            | -            | -                 | -        | 5                        | 0.40                        |
| 6      | Other benefits - GRTY / SUPN ** | -                     | 391     | -            | -            | -                 | -        | 391                      | 3.18                        |
| 1      | Death Claims *                  | -                     | 179     | -            | -            | -                 | -        | 179                      | 0.87                        |

\* in the case of death claims, ageing has been computed from the date of intimation

\*\* Includes Group payouts under Gratuity and Superannuation Scheme due to member resignation / separation

\*\*\* Includes Surrender amount paid to the members under Mortgage Insurance Scheme