

Ageing of Claims (Individual)

| Sl.No. | Types of Claims | No. of claims paid | | | | | | Total No. of claims paid | Total amount of claims paid |
|--------|-------------------|-----------------------|---------|--------------|--------------|-------------------|----------|--------------------------|-----------------------------|
| | | On or before maturity | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year | | |
| 1 | Maturity Claims # | - | 165 | 2,744 | 1,157 | 1,268 | 577 | 5,911 | 52.31 |
| 2 | Survival Benefit | 11,987 | - | - | - | - | - | 11,987 | 33.00 |
| 3 | For Annuities | 36 | 733 | - | - | - | - | 769 | 0.33 |
| 4 | For Surrender § | - | 44,777 | 1,060 | 95 | 17 | - | 45,949 | 346.89 |
| 5 | Other benefits | - | 7 | 4 | - | 2 | 1 | 14 | 0.28 |
| 1 | Death Claims * | - | 1,172 | 98 | 77 | 6 | 3 | 1,356 | 18.71 |

The delay for the maturity payout is due to non receipt of the policy schedules on or before the maturity date.

§ Surrenders are processed based on the request received date

* in the case of death claims, ageing has been computed from the date of intimation

Ageing of Claims (Group)

| Sl.No. | Types of Claims | No. of claims paid | | | | | | Total No. of claims paid | Total amount of claims paid |
|--------|---------------------------------|-----------------------|---------|--------------|--------------|-------------------|----------|--------------------------|-----------------------------|
| | | On or before maturity | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year | | |
| 1 | Maturity Claims | - | - | - | - | - | - | - | - |
| 2 | Survival Benefit | - | - | - | - | - | - | - | - |
| 3 | for Annuities / Pension | - | - | - | - | - | - | - | - |
| 4 | For Surrender | - | 564 | - | - | - | - | 564 | 0.92 |
| 5 | Other benefits - Death | - | 3 | - | - | - | - | 3 | 0.15 |
| 6 | Other benefits - GRTY / SUPN ** | - | 244 | - | - | - | - | 244 | 1.78 |
| 1 | Death Claims * | - | 114 | - | - | - | - | 114 | 0.63 |

* in the case of death claims, ageing has been computed from the date of intimation

** Includes Group payouts under Gratuity and Superannuation Scheme due to member resignation / separation