January 08, 2021

Ref. No.: HDFC Life/CF/2020-21/07

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Plot No C/1, Block G,
Bandra-Kurla Complex,
Bandra (East),
Mumbai- 400 051

Listing Department
BSE Limited
Sir PJ Towers,
Dalal Street,
Fort,
Mumbai – 400 001

NSE Symbol: HDFCLIFE
BSE Security Code: 540777

Dear Sirs,

Sub: Disclosure in terms of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended December 31, 2020

In accordance with Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015, please find herein a statement giving number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter, i.e. December 31, 2020.

<table>
<thead>
<tr>
<th></th>
<th>Complaints as on October 01, 2020</th>
<th>Complaints received during the quarter ended on December 31, 2020</th>
<th>Complaints disposed off during the quarter ended on December 31, 2020</th>
<th>Complaints as on December 31, 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
</tbody>
</table>

Note: Only the complaints received from regulatory bodies like SEBI, MCA, Stock Exchanges, IRDAI etc. are considered for reporting purpose

Thanking you,

For HDFC Life Insurance Company Limited

Narendra Gangan
EVP, Company Secretary &
Head- Compliance & Legal