

July 23, 2019

Ref. No. : HDFC Life/CA/2019-20/21

National Stock Exchange of India Limited Exchange Plaza, Plot No C/1, Dlock G, Bandra-Kurla Complex, Bandra-East, Mumbai- 400 051

NSE Symbol : HDFCLIFE

Kind Attn.: Head - Listing

BSE Limited Sir P J Towers, Dalal Street, Mumbai – 400 001

#### BSE Security Code : 540777

Kind Attn. : Sr. General Manager - DCS Listing Department

Sir / Madam,

Subject : Outcome of Board Meeting held on July 23, 2019

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we wish to inform you that the Board of Directors of the Company at their meeting held today i.e. July 23, 2019, have approved the Audited Standalone and Un-Audited Consolidated Financial results of the Company for quarter ended June 30, 2019.

We are enclosing herewith the following :-

- (i) Copy of Audited Standalone Financial Results with Audit Report
- (ii) Copy of Un-audited Consolidated Financial Results with Limited Review Report
- (iii) Press Release

The window for trading in equity shares of the Company by its designated employees will open from July 26, 2019.

Please note that the Board Meeting commenced at 11.15 a.m. and concluded at 1.00 p.m.

You are requested to take note of the above and arrange to bring this to the notice of all concerned.

**Thanking You** 

For HDFC Life Insurance Company Limited

Narendra Gangan EVP, Company Secretary & Head- Compliance & Legal

Encl. : As above

HDFC Life Insurance Company Limited (Formerly HDFC Standard Life Insurance Company Limited)

Corporate & Registered Office: 13th Floor, Lodha Excelus, Apollo Milis Compound, N. M. Joshi Marg, Mahalaxmi, Mumbai - 400011 CIN: L65110MH2000PLC128245  +912267516666
 1860-267-9999
 Available Mon-Sat from 10 am to 7 pm (Local charges apply) D0 N0T prefix any country code e.g. +91 or 00.
 www.hdfclife.com



Price Waterhouse Chartered Accountants LLP Chartered Accountants 252, Veer Savarkar Marg, Opp Shivaji Park, Dadar (W), Mumbai 400028 **G. M. Kapadia & Co.** Chartered Accountants 1007, Raheja Chambers, 213 Nariman Point, Mumbai – 400021

# Auditor's Report on Standalone Financial Results for the quarter ended June 30, 2019 of HDFC Life Insurance Company Limited (formerly known as HDFC Standard Life Insurance Company Limited)

To The Board of Directors of HDFC Life Insurance Company Limited (formerly known as HDFC Standard Life Insurance Company Limited)

- We have audited the accompanying standalone financial results of HDFC Life Insurance Company Limited (formerly known as HDFC Standard Life Insurance Company Limited) as at and for the quarter ended June 30, 2019 being submitted by the Company pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and IRDA Circular reference: IRDAI/F&I/ REG/ CIR/208/10/2016 dated 25th October 2016 ("Standalone financial results") which have been approved by the Board of Directors on July 23, 2019.
- 2. These standalone financial results have been prepared on the basis of the interim condensed financial statements prepared in accordance with the measurement and recognition principles specified in paragraph 3 below, which is the responsibility of the Company's management. The management's responsibility also includes the design, implementation and maintenance of internal control relevant to the preparation of the standalone financial results that is free from material misstatement, whether due to fraud or error.
- 3. Our responsibility is to express an opinion on these quarterly standalone financial results based on our audit of such interim condensed financial statements, which have been prepared by the Company's Management in accordance with the recognition and measurement principles laid down in Accounting Standard ("AS") 25, "Interim Financial Reporting", specified under Section 133 of the Companies Act, 2013 ("the Act") read with Rule 7 of the Companies (Accounts) Rules, 2014 issued thereunder, including the relevant provisions of the Insurance Act, 1938 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act") and other accounting principles generally accepted in India, to the extent considered relevant and appropriate for the purpose of quarterly standalone financial results and which are not inconsistent with the accounting principles as prescribed in the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations, 2002 (the "Regulations") and orders/directions/circulars issued by the Insurance Regulatory and Development Authority of India ("IRDAI") to the extent applicable.





- 4. We conducted our audit in accordance with the Standards on Auditing and other applicable authoritative pronouncements issued by the Institute of Chartered Accountants of India. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the standalone financial results are free of material misstatements. An audit includes examining, on a test basis, evidence supporting the amounts disclosed as financial results. An audit also includes assessing the accounting principles used and significant estimates made by management. We believe that our audit provides a reasonable basis for our opinion.
- 5. In our opinion and to the best of our information and according to the explanations given to us these quarterly standalone financial results:
  - are presented in accordance with the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and IRDAI IRDA Circular reference: IRDAI/F&I/REG/CIR/208/10/2016 dated 25<sup>th</sup> October 2016 in this regard; and
  - II) give a true and fair view of the net profit and other financial information for the quarter ended June 30, 2019.

#### Other Matter

6. The actuarial valuation of liabilities for life policies in force is the responsibility of the Company's Appointed Actuary (the "Appointed Actuary"). The actuarial valuation of these liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists as at June 30, 2019 has been duly certified by the Appointed Actuary and in his opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by the Insurance Regulatory and Development Authority of India ("IRDAI") and the Institute of Actuary's certificate in this regard for forming our opinion on the valuation of liabilities for life policies in force and for policies in respect of which premium has been discontinued but liabilities for life policies in force and for policies in respect of which premium has been discontinued but liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists, as contained in the interim condensed financial statements of the Company.

For Price Waterhouse Chartered Accountants LLP Chartered Accountants Firm Registration No.012754N/N500016 **For G. M. Kapadia & Co.** Chartered Accountants Firm Registration No.104767W

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Alpa Kedia Partner Membership No. 100681 UDIN: 19100681AAAABD4630

Place: Mumbai Date: July 23, 2019



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Rajen Ashar Partner Membership No. 048243 UDIN: 19048243AAAACO4067

HDFC Life Insurance Company Limited
(Formerly HDFC Standard Life Insurance Company Limited)
Statement of Standalone Audited Results for the Quarter ended June 30, 2019

		Thr	ee Months ended / As a	at	(₹ in Laki Year ended / As a
ir. Io.	Particulars	June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019
		(Audited)	(Audited)	(Audited)	(Audited)
LIC	YHOLDERS' A/C				
1	Gross premium income				
	(a) First Year Premium	132,658	178,691	81,243	505,8
	(b) Renewal Premium	260,980	529,470	238,006	1,421,4
	(c) Single Premium	259,938	324,486	186,521	991,3
2	Net premium income <sup>1</sup>	645.116	1,024,750	500,128	2,892,4
3	Income from investments (Net)2	205,138	375,565	179,674	902,7
4	Other income	3,223	7,330	4,592	17,5
5	Transfer of funds from Shareholders' A/c	-	29,811	1,352	30,8
6	Total (2 to 5)	853,477	1,437,456	685,746	3,843,5
7	Commission on		07.001		70.0
	(a) First Year Premlum	25,845	27,691	14,183	78,3
	(b) Renewal Premium	3.353	7,980	3,402	21.3
8	(c) Single Premium Net Commission	3,025	3,683 39,354	2,234	12,0
9	Operating Expenses related to insurance business (a+b)	52,225	55,554	13,013	
0	(a) Employees remuneration and welfare expenses	39,398	37.764	32,494	140,8
	(b) Other operating expenses*	48,683	84,124	39,964	240,5
0	Expenses of Management (8+9)	120,304	161,242	92,277	493,1
1	Provisions for doubtful debts (including bad debts written off)		-	-	
2	Provisions for diminution in value of investments <sup>4</sup>	8,408	1,732	1,015	9,0
3	Goods & Services Tax/Service Tax charge on linked charges	8,492	9,327	7,893	33,9
5-	Provision for taxes	484	18,970	2,345	22,6
1	Benefits Paid <sup>3</sup> (Net) <sup>1</sup>	366,176	468,994	294,245	1,398,8
6	Change in actuarial liability	311,966	717,628	254,086	1,750,7
7	Total (10+11+12+13+14+15+16)	815,830	1,377,893	651,861	3,708,4
8	Surplus/Deficit (6-17)	37,647	59,563	33,885	135,0
9	Appropriations (a) Transferred to Shareholders A/c	35,033	47,594	31,997	120.
	(b) Funds for Future Appropriations	2,614	11,969	1,888	14,3
0	Details of Surplus / Deficit	E.G. 7.7			
	(a) Interim bonus paid	1,628	3,825	666	6,
	(b) Terminal bonus paid	13,031	23,000	4,869	51,
	(c) Allocation of bonus to policyholders		77,681	-	77,
	(d) Surplus shown in the Revenue Account	37,647	59,563	33,885	135,
	Total Surplus	52,306	164,069	39,420	270,
a set of the	EHOLDERS' A/C	25.022	47,594	31,997	120,0
1 2	Transfer from Policyholders' Account Total income under Shareholders' Account	35,033	47,594	51,997	120,0
4	(a) Investment Income	9,876	17,280	7,880	40,
	(b) Other income	-	1,176	932	2,
3	Expenses other than those related to insurance business	202	1,801	243	2,
4	Transfer of funds to Policyholders' Account	-	29,811	1,352	30,0
5	Provisions for doubtful debts (including write off)			140	
6	Provisions for diminution in value of investments <sup>4</sup>	1,019	(90)	33	1
7	Profit before tax	43,688	34,528	39,181	128,
-	Provisions for tax	1,226	(1,873)	1,164	1,
9	Profit after tax and before Extraordinary items	42,462	36,401	38,017 38,017	127,
0	Profit after tax and Extraordinary items Dividend per share (₹) (Nominal value ₹ 10 per share)	42.462	36,401	30,017	127,
)	(a) Interim Dividend		1.63		1
4	(b) Final Dividend	-	-		
2	Profit carried to Balance Sheet <sup>5</sup>	369,864	327,403	277,382	327,-
3	Paid up equity share capital	201,749	201,738	201,252	201,
4	Reserve & Surplus (excluding Revaluation Reserve)	406.687	364,088	309,283	364,
5	Fair Value Change Account and Revaluation Reserve (Shareholders)	(265)	(301)	1,440	(
6	Total Assets:				
	(a) Investments:				
	- Shareholders'	517,834	504,979	412,957	504,
	- Policyholders Fund excluding Linked Assets	6,107,061	5,712,446	4,795,644	5,712,
	<ul> <li>Assets held to cover Linked Liabilities (Linked Assets)</li> </ul>	6,333,254	6,337,741 (66,876)	5,754,764 (65,835)	6,337, (66,

 \*Details of Expenses contributing more than 10% of the expense of management are as below 

 Advertisement and publicity
 19,904
 35,531
 14,846
 98,365

 Business development expenses
 9,130
 25,949
 8,363
 63,655

Foot notes :

- 1 Net of reinsurance
- 2 Net of amortisation and losses (including capital gains)
- 3 Inclusive of interim and terminal bonus
- 4 Inclusive of provision for standard and non-standard assets
- 5 Represents accumulated surplus





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#### HDFC Life Insurance Company Limited (Formerly HDFC Standard Life Insurance Company Limited) Statement of Standalone Audited Results for the Quarter ended June 30, 2019

		Thr	ee Months ended / As a	at	(₹ in Lakhs Year ended / As at	
arti	iculars	June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019	
		(Audited)	(Audited)	(Audited)	(Audited)	
-	lytical Ratios:					
(i)	Solvency Ratio	193%	188%	197%	188	
-	Expenses of Management Ratio	18.4%	15.6%	18.2%	16.9	
(111)	Policyholder's liabilities to shareholders' fund	1993.8%	2088.4%	2012.1%	2088.4	
(iv)	Earnings per share (in ₹);					
	a) Basic EPS before and after extraordinary items (net of tax expense) for the	2.40	1.04	1.80	6.2	
	period (not annualized for three months) b) Diluted EPS before and after extraordinary items (net of tax expense) for	2.10	1.81	1.89	6.3	
	the period (not annualized for three months)	2.10	1.80	1.88	6.3	
(v)	NPA ratios: (for Policyholders' fund)					
	a) Gross NPAs					
	- Non Linked					
	Par	Nil	Nil	Nil	N	
	Non Par	Nil	Nil	Nil	N	
	- Linked					
	Non Par	4,875.0	4,875.0	Nil	4,875.	
	INEL INP AS					
	- Non Linked					
	Par	Nil	Nil	Nil	N	
	Non Par	Nil	Nil	Nil	N	
	Linkod					
	Nuri Par	1,025.0	3,250.0	NI	3,250.	
	b) % of Gross NPAs					
	- Non Linked					
	Par	Nil	Nil	Nil	N	
	Non Par	Nil	Nil	Nil	1	
	- Linked					
	Non Par	0.1%	0.1%	Nil	0.1	
	% of Net NPA					
1	- Non Linked					
	Par	Nil	Nil	Nil	N	
	Non Par	Nil	Nil	Nil	N	
	- Linked					
	Non Par	0.0%	0.1%	Nil	0.1	
	A. Without unrealised gains - Non Linked Par	2.5%	2.0%	1.7%	7.4	
	Non Par	2.2%	2.1%	2.0%	8.4	
	- Linked					
	Non Par	1.7%	1,1%	2.2%	6.6	
	B. With unrealised gains					
	- Non Linked					
	Par	4.2%	3.0%	0.0%	9.5	
	Non Par	4.8%	2.7%	-1.1%	9.6	
	- Linked					
_	Non Par	0.7%	4.0%	1.3%	7.5	
i)	NPA ratios: (for Shareholders' fund)					
	a) Gross NPAs	Nil	Nil	Nil	T	
	Net NPAs	Nil	Nil	Nil	1	
	b) % of Gross NPAs	Nil	Nil	Nit	1	
	% of Net NPAs	Nil	Nil	Nil	1	
i)	Yield on Investments (on Shareholders' fund)					
	A. Without unrealised gains	1.8%	3.4%	1.9%	9.1	
	B. With unrealised gains	2.8%	2.8%	-0.7%	7.5	
()	Persistency Ratio					
	13th month	88.8%	87.1%	85.0%	87.2	
	25th month	77.6%	78.9%	77.8%	80.5	
	37th month	71.4%	71.2%	71.2%	72.0	
	49th month	67.3%	68.8%	63.6%	67.7	
2	61st month	55.5%	53.7%	49.5%	52.3	
9	Conservation Ratio					
	Participating Life- Individual & group	81.7%	80.8%	89.9%	84.4	
	Participating Pension- Individual & group	100.7%	91.5%	82.0%	89.6	
	Non Participating Life - Individual & group	70.7%	77.2%	82.7%	83.7	
	Non Participating Pension - Individual & Group	78.7%	68.8%	93.7%	77.4	
	Non Participating - Life Group Variable	NA	NA	NA	N	
	Non Participating - Pension group variable	NA	NA	NA	N	
	Non Participating Fund - Annuity	NA	NA	NA	N	
	Non Participating Fund - Individual & Group Health	62.2%	59.1%	53.1%	57.6	
	Unit Linked - Individual Life	84.6%	86.1%	85.7%	84.3	
	Unit Linked - Individual Pension //S/	79.2%	77.8%	81.1%	80.8	
		NA	NA	NA	1	
	Unit Linked - Group Life	INA.	19/4	11/3		

Notes : 1. Analytical ratios have been calculated as per definition given in IRDAI Analytical ratios disclosure.

2. The persistency ratios are calculated in accordance with the RDAtcrectar no. IRDA/ACT/CIR/MISC/035/01/2014 dated January 23, 2014 and hence are with a lag of one

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month.

3. Group business, where persistency is measurable, has been included in the calculations. Rural business is excluded in the calculation of the persistency ratios.

4. The persistency ratios for the quarter ended June 30, 2019 have been calculated for the policies issued in the March to May period of the relevant years. E.g.: the 13th month persistency for the current quarter is calculated for the policies issued from March 2018 to May 2018. The persistency ratio for the quarters ended June 30, 2018 and March 31, 2019 have been calculated in a similar manner.

5. The persistency ratios for the year ended March 31, 2019 have been calculated for the policies issued in the March to February period of the relevant years. E.g. the 3th month persistency for the current year is calculated for the policies issued from March 2017 to February 2018.

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## HDFC Life Insurance Company Limited (Formerly HDFC Standard Life Insurance Company Limited) Segment Reporting (Standalone) for the Quarter ended June 30, 2019

		Т	hree Months ende	d	Year ended
F	Particulars	June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019
		(Audited)	(Audited)	(Audited)	(Audited)
5	Segment Income				
F	Policyholders :				
	Segment A - Participating - Individual & Group Life :				
	Net Premium	92,776	197,637	103,840	561,
L	Income from Investments <sup>2</sup>	60,705	53,747	40,787	182,
	Transfer of Funds from shareholders' account		544	-	
L	Other Income	1,588	2,945	1,272	6,
1	Segment B - Participating - Individual & Group Pension :				
	Net Premium	3,576	7,697	3,485	21,
	Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	6,815	5,039	3,766	16,
	Other Income	45	99	26	
1	Segment C - Non Participating - Individual & Group Life :				
	Net Premium	200,061	233,228	118,168	639,
	Income from Investments <sup>2</sup>	27,094	22,484	16,403	76,
L	Transfer of Funds from shareholders' account	-	20,013	-	20,
F	Other Income	599	219	127	
1	Segment D - Non Participating - Life Group Variable :				
	Net Premium	12,832	25,527	23,087	98
	Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	5,262	4,638	3,409	16
	Other Income	-	· · · · · ·	86	
-	Segment E - Non Participating - Individual & Group Pension :	-	-	-	
ľ	Net Premium	9,672	18,284	15,139	69
L	Income from Investments <sup>2</sup>	6,918	6,902	4,935	23
	Transfer of Funds from shareholders' account	-	-	-	20
	Other Income	8	7	9	
1	Segment F - Non Participating - Pension Group Variable :				
	Net Premium	66,020	39,170	9,975	99
	Income from Investments <sup>2</sup>	6,604	4,840	3,657	- 16
	Transfer of Funds from shareholders' account	-	392	942	1
L	Other Income		-	-	
1	Segment G - Non Participating - Annuity :				
l	Net Premium	69,498	91,708	40,895	259
	Income from Investments <sup>2</sup>	13,992	11,289	5,472	33
l	Transfer of Funds from shareholders' account		-	-	
h	Other Income Segment H - Non Participating - Individual & Group Health :	12	40	25	
1	Net Premium	1.473	4,046	3.075	12
	Income from Investments <sup>2</sup>	147	189	102	12
	Transfer of Funds from shareholders' account	-	1,580	324	1
	Other Income	6	8	10	
1	Segment I - Unit Linked - Individual Life :				
	Net Premium	165,425	352,544	157,683	978
	Income from Investments <sup>2</sup>	38,521	205,329	69,463	387
l	Transfer of Funds from shareholders' account	-	7,278		7
ŀ	Other Income	963	4,001	3,118	10
1	Segment J - Unit Linked - Individual Pension :		150 million and a street of		
	Net Premium	13,653	29,756	17,130	90
	Income from Investments <sup>2</sup>	15,056	43,606	28,976	96
	Transfer of Funds from shareholders' account Other Income	-	- 10	-	
	Segment K - Unit Linked - Group Life :	1	10	4	
ľ	Net Premium	7,964	23,401	4,935	53
	Income from Investments <sup>2</sup>	14,523	14,405	1,204	38
	Transfer of Funds from shareholders' account	-	-	1,204	
	Other Income				
	Segment L - Unit Linked - Group Pension :				
	Net Premium	2,167	1,750	2,717	7
	Income from Investments <sup>2</sup>	2,727	3,007	489	7
	Transfer of Funds from shareholders' account			-	
	Other Income		-	-	(ax)
)[	Shareholders :	101			TED HON
	Income from Investments <sup>2</sup>	113A1 8,858	17,369	7,848	39
	Other Income	1. 1*1-	1,176	932	INAMUM 2
	* Mumbai *	131	1	A	

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#### HDFC Life Insurance Company Limited (Formerly HDFC Standard Life Insurance Company Limited) Segment Reporting (Standalone) for the Quarter ended June 30, 2019

(₹ in Lakhs)

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Sr No.	Particulars	June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019	
		(Audited)	(Audited)	(Audited)	(Audited)	
2	Segment Surplus/ Deficit (net of transfer from Shareholders' A/c) :					
	Segment A - Participating - Individual & Group Life	3,249	22,729	341	20,97	
	Segment B - Participating - Individual & Group Pension	995	3,703	1.547	7,87	
	Segment C - Non Participating - Individual & Group Life	6.818	7,543	14,107	53,55	
	Segment D - Non Participating - Life Group Variable	55	4	(86)	21	
	Segment E - Non Participating - Individual & Group Pension	4,970	4,307	1,112	6,13	
	Segment F - Non Participating - Pension Group Variable	239	(392)	(942)	(1,47	
	Segment G - Non Participating - Annuity	416	(2,230)	1,972	60	
	Segment H - Non Participating - Individual & Group Health	458	2,693	(324)	4,28	
	Segment I - Unit Linked - Individual Life	15,840	(14,017)	10,378	(7,27	
	Segment J - Unit Linked - Individual Pension	3,490	5.057	3,469	16,38	
	Segment K - Unit Linked - Group Life	990	266	836	2,36	
	Segment L - Unit Linked - Group Pension	128	87	123	52	
	Total	37,648	29,750	32,533	104,17	
	Shareholders	7,429	18,618	7,372	37,88	
	Grand Total	45,077	48,368	39,905	142,06	
3	Segment Assets:	45,077	40,000	00,000	142,00	
	Segment A - Participating - Individual & Group Life	2,856,130	2,812,121	2,591,717	2,812,12	
	Segment B - Participating - Individual & Group Pension	263,733	259,814	241,595	259,81	
	Segment C - Non Participating - Individual & Group Life	1,229,701	1.126.013	844.881	1,126,01	
	Segment D - Non Participating - Life Group Variable	259,617	244,931	173,008	244,93	
	Segment E - Non Participating - Individual & Group Pension	339,838	334,165	269.247	334,16	
	Segment E - Non Participating - Pension Group Variable	328,201	266,948	191,892	266,94	
	Segment G - Non Participating - Annuity	570,700	496,723	274,206	496,72	
	Segment H - Non Participating - Individual & Group Health	5,908	5,490	5,245	5,49	
	Segment I - Unit Linked - Individual Life	4,948,679	4,940,365	4,372,001	4,940,36	
	Segment J - Unit Linked - Individual Presion	827,959	847,255	880.017	847,25	
	Segment K - Unit Linked - Group Life	476,223	466,266	426,388	466.26	
	Segment L - Unit Linked - Group Pension	93,337	94,036	90,105	94,03	
	Total	12,200,026	11,894,127	10,360,302	11,894,12	
	Shareholder	597,068	555,592	503,309	555.59	
	Unallocated <sup>3</sup>	40,132	38,572	33,920	38.57	
	Grand Total	12,837,226	12,488,291	10,897,531	12,488,29	
4	Segment Policy Liabilities <sup>4</sup> :	12,037,220	12,400,291	10,097,001	12,400,23	
	Segment A - Participating - Individual & Group Life	2,779,079	2,729,353	2,528,316	2,729,35	
	Segment B - Participating - Individual & Group Pension	247,966	241,566	227,219	241,56	
	Segment C - Non Participating - Individual & Group Life	1,228,034	1,123,246	842,610	1,123,24	
	Segment D - Non Participating - Life Group Variable	258,780	243,562	173,336	243,56	
	Segment E - Non Participating - Individual & Group Pension	339,594	333,887	269,344	333.88	
	Segment E - Non Participating - Pension Group Variable	327,471	265,681	192,263	265,68	
	Segment G - Non Participating - Annuity	1.000 P.000	498,487	275,796	498,48	
	Segment H - Non Participating - Individual & Group Health	571,794				
	Segment I - Unit Linked - Individual Life	5,942	5,456	5,210	5,45	
	Segment J - Unit Linked - Individual Presion	4,970,052	4,962,786	4,391,834	4,962,78	
	Segment J - Unit Linked - Individual Pension Segment K - Unit Linked - Group Life	827,959	847,255	880,013	847,25	
		476,086	466,196	426,315	466,19	
	Segment L - Unit Linked - Group Pension	93,337	94,036	90,105	94,03	
	Total	12,126,094	11,811,511	10,302,361	11,811,51	
	Shareholders	608,175	565,564	512,013	565,56	
	Unallocated Grand Total	12,734,269	12,377,075	10,814,374	12,377,07	

1. Segments include:

a. Linked Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable

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b. Non-Linked:

1. Non-Participating Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable

2. Participating Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable

c. Variable insurance shall be further segregated into Life and Pension.

2. Net of provisions for diminution in value of investment.

3. Unallocated row in the segmental assets above includes income tax deposited with tax authorities which is contested by the company and Advance Tax (net of provision for taxation). As per Accounting Standard 17, tax asset cannot be allocated across reporting segments.

187

4. Segment policy liabilities includes fund for future appropriations and excludes Credit / (Debit) Fair Value Change Account on Policyholders' funds

(Formerly HDFC Standard Life Insurance Company Limited)

Other disclosures : Status of Shareholders Complaints as on June 30, 2019

Sr No.	Particulars	Number of Complaints
1	Investor complaints pending at the begining of the quarter	Nil
2	Investor complaints received during the quarter ended June 30, 2019	1
3	Investor complaints disposed of during the quarter ended June 30, 2019	1
4	Investor complaints remaining unresolved as on June 30, 2019	Nil

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#### Notes:

1. The above results of the company for the quarter ended June 30, 2019 were reviewed by the Audit Committee and subsequently approved by the Board of Directors at its meeting held on July 23, 2019.

2. These financial results have been prepared in accordance with the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, to the extent applicable, and IRDAI Circular IRDA/F&I/REG/CIR/208/10/2016 dated October 25, 2016 on publication of financial results for Life Insurance companies.

3. The figures for the quarter ended March 31, 2019 are the balancing figures between audited figures in respect of the year ended March 31, 2019 and the published year-to-date figures for the nine months ended December 31, 2018.

4. In view of seasonality of industry, the results of interim period are not necessarily indicative of the results that may be expected of any other interim periods or for the full year.

5. During the quarter ended June 30, 2019, the Company has allotted 107,992 equity shares of face value of ₹10 each pursuant to exercise of employee stock options.

6. Figures of the previous period have been regrouped wherever necessary, in order to make them comparable.

7. In accordance with the requirements of IRDAI Master Circular on "Preparation of Financial Statements and Filing Returns of Life Insurance Business" dated December 11, 2013, the Company will publish the financials on the company's website not later than August 14, 2019.

8. The above standalone financial results have been audited by joint statutory auditors of the Company.

For and on behalf of the Board of Directors

Vibha Padalkar Managing Director & CEO (DIN: 01682810)

Mumbai July 23, 2019





Price Waterhouse Chartered Accountants LLP Chartered Accountants 252, Veer Savarkar Marg, Opp Shivaji Park, Dadar (W), Mumbai 400028 **G. M. Kapadia & Co.** Chartered Accountants 1007, Raheja Chambers, 213 Nariman Point, Mumbai – 400021

#### To The Board of Directors HDFC Life Insurance Company Limited (formerly known as HDFC Standard Life Insurance Company Limited)

- 1. We have reviewed the unaudited consolidated financial results of HDFC Life Insurance Company Limited (the "Parent"), its subsidiaries (the parent and its subsidiaries hereinafter referred to as the "Group"), for the quarter ended June 30, 2019 which are included in the accompanying Consolidated Financial Results (the "Statement"). The Statement is being submitted by the Parent pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, which has been initialed by us for identification purposes. Attention is drawn to the fact that the consolidated figures for the corresponding quarter ended June 30, 2018 and March 31, 2019, as reported in these financial results have been approved by the Parent's Board of Directors, but have not been subjected to review.
- 2. This Statement, which is the responsibility of the Parent's Management and approved by the Parent's Board of Directors, has been prepared in accordance with the recognition and measurement principles laid down in Accounting Standard ('AS') 25, "Interim Financial Reporting", specified under Section 133 of the Companies Act, 2013 ("the Act"), including the relevant provisions of the Insurance Act, 1938 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act") and other accounting principles generally accepted in India, to the extent considered relevant and appropriate for the purpose of quarterly financial results and which are not inconsistent with the accounting principles as prescribed in the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations, 2002 (the "Regulations") and orders/directions/circulars issued by the Insurance Regulatory and Development Authority of India ("IRDAI"). Our responsibility is to express a conclusion on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410 "Review of Interim Financial Information Performed by the Independent Auditor of the Entity", issued by the Institute of Chartered Accountants of India. This Standard requires that we plan and perform the review to obtain moderate assurance as to whether the Statement is free of material misstatement. A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.





We also performed procedures in accordance with the circular issued by the SEBI under Regulation 33 (8) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, to the extent applicable.

- 4. The Statement includes the results of the following entities:
  - a) HDFC Pension Management Company Limited, and
  - b) HDFC International Life and Re Company Limited
- 5. Based on our review conducted and procedures performed as stated in paragraph 3 above, nothing has come to our attention that causes us to believe that the accompanying Statement has not been prepared in all material respects in accordance with the recognition and measurement principles laid down in the aforesaid Insurance Act, IRDA Act, and other accounting principles generally accepted in India and to the extent considered relevant and appropriate for the purpose of these consolidated financial results and which are not inconsistent with the accounting principles as prescribed in the Regulations and orders/directions/circulars issued by IRDAI to the extent applicable and has not disclosed the information required to be disclosed in terms of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, including the manner in which it is to be disclosed, or that it contains any material misstatement.
- 6. The actuarial valuation of liabilities for life policies in force is the responsibility of the Parent Company's Appointed Actuary (the "Appointed Actuary"). The actuarial valuation of these liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists as at June 30, 2019 has been duly certified by the Appointed Actuary and in his opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by the Insurance Regulatory and Development Authority of India ("IRDAI") and the Institute of Actuary's certificate in this regard for forming our opinion on the valuation of liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists, as contained in the consolidated unaudited financial results of the Group.
- 7. The consolidated unaudited financial results includes the financial results of two subsidiaries which have not been reviewed by their auditors, whose interim financial results reflect total revenue of Rs. 1,38,117 ('000) and total net profit after tax of Rs. 10,921 ('000) for the quarter ended June 30, 2019 as considered in the consolidated unaudited financial results. According to the information and explanations given to us by the Management, financial results are not material to the Group.

Our conclusion on the Statement is not modified in respect of the above matter.

8. We were neither engaged to review, nor have we reviewed the comparative figures for the quarter ended on June 30, 2018 and March 31, 2019 accordingly, we do not express any conclusion on the consolidated results in the Statement for the quarter ended June 30, 2018 and March 31, 2019. As set out in note 8 to the Statement, these figures have been furnished by the Management.





Our conclusion on the Statement is not modified in respect of the above matter.

For Price Waterhouse Chartered Accountants LLP Chartered Accountants Firm Registration No.012754N/N500016

Aldia

Alpa Kedia Partner Membership No. 100681 UDIN: 19100681AAAABE1143

Place: Mumbai Date: July 23, 2019

Asthouse Chartered Acount Desthouse Chartered Acount Participation AAC 5007 Participation AC 5007 Participatio For G.M.Kapadia & Co. Chartered Accountant Firm Registration No.104767W

Rajen Ashar Partner Membership No. 048243 UDIN: 19048243AAAACP3749



					(₹ in Lakhs
-		Three	e months ended / A	is at	Year ended / As at
Sr.	Particulars	June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019
		(Unaudited)	(Unaudited) (refer note 8)	(Unaudited) (refer note 8)	(Audited)
LIC	YHOLDERS' A/C		Trefer flote 6)	(refer note o)	
1	Gross premium income				
	(a) First Year Premium	132,658	178,691	81,243	505,811
	(b) Renewal Premium	260,980	529,470	238,006	1,421,457
2	(c) Single Premium Net premium income <sup>1</sup>	259,938 645,718	324,486	186,521	991,334
3	Income from investments (Net) <sup>2</sup>	205,138	1,025,125 375,565	500,128 179,674	2,893,067 902,749
4	Other income	3,223	7,330	4,592	17,506
5	Transfer of funds from Shareholders' A/c	-	29,811	1,352	30,895
6	Total (2 to 5)	854,079	1,437,831	685,746	3,844,217
7	Commission on				
	(a) First Year Premium	25,845	27,691	14,183	78,394
×.	(b) Renewal Premium	3,353	7,980	3,402	21,372
8	(c) Single Premium Net Commission <sup>1</sup>	3,025	3,683	2,234	12,003
0 9	Operating Expenses related to insurance business (a+b)	32,223	39,354	19,819	111,769
17	(a) Employees remuneration and welfare expenses	39,398	37,764	32,494	140,822
	(b) Other operating expenses*	48,683	84,124	39,964	240,535
10	Expenses of Management (8+9)	120,304	161,242	92,277	493,126
11	Provisions for doubtful debts (including bad debts written off)	-		-	-
12	Provisions for diminution in value of investments <sup>4</sup>	8,408	1,732	1,015	9,056
13	Goods & Services Tax/Service Tax charge on linked charges	8,492	9,327	7,893	33,982
14	Provision for taxes	484	18,970	2,345	22,679
15	Benefits Paid <sup>3</sup> (Net) <sup>1</sup>	366,342	469,073	294,245	1,398,977
6	Change in actuarial liability	311,966	717,628	254,086	1,750,746
17 18	Total (10+11+12+13+14+15+16)	815,996	1,377,972	651,861	3,708,566
18	Surplus/Deficit (6-17) Appropriations	38,083	59,859	33,885	135,651
	(a) Transferred to Shareholders A/c	35,469	47,891	31,997	121,270
	(b) Funds for Future Appropriations	2,614	11,968	1,888	14,381
20	Details of Surplus / Deficit	2,014	11,000	1,000	14,001
	(a) Interim bonus paid	1,628	3,825	666	6,137
	(b) Terminal bonus paid	13,031	23,000	4,869	51,290
	(C) Allocation of bonus to policyholders	-	77,681	-	77,681
	(d) Surplus shown in the Revenue Account	38,083	59,859	33,885	135,651
	Total Surplus	52,742	164,365	39,420	270,759
	EHOLDERS' A/C		Children (chi		
1	Transfer from Policyholders' Account	35,469	47,891	31,997	121,270
2	Net Reinsurance Premium	557	902	431	1,853
3	Total income under Shareholders' Account	10.001	-	7.000	11.107
	(a) Investment Income (b) Other income	10,081 18	17,486 1,188	7,993	41,427
24	Reinsurance Claims incurred	176	351	939	2,144
5	Expenses relating to reinsurance business & Change in reinsurance contract	170	301		000
	liabilities (net of reinsurance assets)	821	910	429	2,032
26	Expenses other than those related to insurance business	312	1,889	317	3,089
27	Transfer of funds to Policyholders' Account	-	29,811	1,352	30,895
28	Provisions for doubtful debts (including write off)	-	•	-	-
29	Provisions for diminution in value of investments <sup>4</sup>	1,019	(90)	33	973
30	Profit before tax	43,797	34,596	39,228	129,102
31	Provisions for tax	1,226	(1,873)	1,164	1,309
32	Profit after tax and before Extraordinary items	42,571	36,469 36,469	38,064	127,793 127,793
33 34	Profit after tax and Extraordinary items Dividend per share (₹) (Nominal value ₹ 10 per share)	42,571	30,409	38,064	127,793
1	(a) Interim Dividend	-	1.63		1.63
	(b) Final Dividend	-	-	-	-
35	Profit carried to Balance Sheet <sup>5</sup>	369,169	326,598	276,512	326,598
36	Paid up equity share capital	201,749	201,738	201,252	201,738
37	Reserve & Surplus (excluding Revaluation Reserve)	405,433	362,784	308,376	362,784
38	Fair Value Change Account and Revaluation Reserve (Shareholders)	(265)	(301)	1,440	(301
9	Total Assets:				
	(a) Investments:		1		
	- Shareholders'	517,172	503,600	411,706	503,600
	- Policyholders Fund excluding Linked Assests	6,107,061	5,712,446	4,795,644	5,712,446
	- Assets held to cover Linked Liabilities (Linked Assets)	6,333,254	6,337,741	5,754,764	6,337,741
_	(b) Other Assets (Net of current liabilities and provisions)	(118,103)	(64,087)	(63,993)	(64,087
	*Details of Expenses contributing more than 10% of the expense of manag	ement are as below	v -		
	Advertisement and publicity	19,904	35,531	14,846	98,365
	Business development expenses	9,130	25,949	8,363	63,655
ot n	otes :				
1	Net of reinsurance	(	1 mil	TOP	1
2	Net of amortisation and losses (including capital gains) LLPIN AAC 5007	×	14/1	101	13
3	Inclusive of interim and terminal bonus	10	101 Mal	0	13
	I all a local data data data and and and analytication	C		RAI	
5	Inclusive of provision for standard and non-standard assets Represents accumulated surplus		1 st 1 servers		

-	Statement of Analytical Ratios (Consolidated) for the Qua	irter ended June 30	, 2019		(て in Lak
		Three	Months ended / A	s at	Year ended / As
articu		June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019
artice	1015	(Unaudited)	(Unaudited)	(Unaudited)	(Audited)
nalut	ical Ratios:		(refer note 8)	(refer note 8)	
	Solvency Ratio	193%	188%	197%	18
	Expenses of Management Ratio	18.4%	15.6%	18.3%	16.
	Policyholder's liabilities to shareholders' fund	1998.5%	2093.3%	2016.0%	2093
	Carrings per share (in C).	1000.0.0	2000.010	2.010.01	
a	a) Basic EPS before and after extraordinary items (net of tax expense) for the period not annualized for three months)	2.11	1.81	1,89	6
	b) Diluted EPS before and after extraordinary items (net of tax expense) for the	Next.	Chever (	1000	
	period (not annualized for three months)	2.11	1,81	1.88	6
	NPA ratios: (for Policyholders' fund)				
1	a) Gross NPAs				
÷	NAN LINIAB				
÷	Par	Nil	Nit	Nil	
L	Non Par	Nil	Nil	Nil	
ŀ	Linked				
F	Non Par	4875.0	4875.0	Nil	48
ł	Net NPAs				
÷					
F	Non Linked				
H	Par	Nil	Nil	Nil	
F	Non Par	Nil	Nil	Nil	
-	Linked				
F	Non Par	1625.0	3250.0	Nil	32
1	b)% of Gross NPAs				_
	Non Linked				
	Par	NE	Nit	Nil	
1	Non Par	Nil	Nil	Nil	
t	Linked				
t	Non Par	0.1%	0,1%	Nil	(
Γ					
F	% of Net NPA				
-	Non Linked				
L	Par	Nil	Nil	Nil	
L	Non Par	Nil	Nil	Nil	
-	Linked				
L	Non Par	0.0%	0.1%	Nit	0
-			-		
	field on Investments (on Policyholders' fund)				
	A. Without unrealised gains				
÷	Non Linked				
÷	Par	2.5%	2.0%	1.7%	7
F	Non Par	2.2%	2.1%	2.0%	8
Ŀ	Linked				
L	Non Par	1.7%	1,1%	2.2%	(
E	3. With unrealised gains				
F	Non Linked				
Г	Par	4.2%	3.0%	0.0%	े
Г	Non Par	4.8%	2.7%	-1,1%	4
	Linked				
F	Non Par	0.7%	4.0%	1.3%	
	NPA ratios: (for Shareholders' fund)				
a	a) Gross NPAs	NII	Nil	Nil	
L	Net NPAs	Nil	Nil	Nil	
b	b) % of Gross NPAs	Nil	Nil	Nil	
	% of Net NPAs	Nil	Nil	Nil	
ii) y	field on Investments (on Shareholders' fund)				
	A. Without unrealised gains	1.8%	3.4%	1.9%	1
	3. With unrealised gains	2.8%	2.8%	-0.7%	1
	Persistency Ratio				
	13th month	88.8%	87.1%	85.0%	5
	25th month	77.6%	78.9%	77.8%	BC
	37th month	71.4%	71.2%	71.2%	72
		67.3%	68.8%	63.6%	67
E	49th month			and the second se	52
	49th month 61st month	55.5%	53.7%	49.5%	
	61st month	55.5%	53.7%	49.5%	
x) C	61st month Conservation Ratio				
x) C	61st month Conservation Ratio Participating life- Individual & group	81.7%	80.8%	89.9%	84
x) C	61st month Zonservation Ratio Participating life-Individual & group Participating pension-Individual & group	81.7% 100.7%	80.8% 91.5%	89.9% 82.0%	84 89
x) C	61st month Zonservation Ratio Participating life- Individual & group Participating pension- Individual & group Non Participating life - Individual & group	81.7% 100.7% 70.7%	80.8% 91.5% 77.2%	89.9% 82.0% 82.7%	84 85 85
x) C	61st month Zonservation Ratio Participating life- Individual & group Participating pension- Individual & group Non Participating life - Individual & group Non Participating pension - Individual & Group	81.7% 100.7% 70.7% 78.7%	80.8% 91.5% 77.2% 68.8%	89.9% 82.0% 82.7% 93.7%	84 85 85
x) 0	61st month Zenservation Ratio Participating life - Individual & group Participating pension- Individual & group Non Participating pension - Individual & Group Non Participating - Life Group Variable Non Participating - Life Group Variable	81.7% 100.7% 70.7% 78.7% NA	80.8% 91.5% 77.2% 68.8% NA	89.9% 82.0% 82.7% 93.7% NA	84 85 85
x) C	61st month Zonservation Ratio Participating life- Individual & group Participating Infe- Individual & group Non Participating life - Individual & group Non Participating pension - Individual & Group Non Participating - Life Group Variable Non Participating - Pension group variable	81.7% 100.7% 70.7% 78.7% NA NA	80.8% 91.5% 77.2% 68.8% NA NA	89.9% 82.0% 82.7% 93.7% NA NA	84 85 85
(x) C	61st month Zonservation Ratio Participating life- Individual & group Participating pension- Individual & group Non Participating Ilfe - Individual & group Non Participating pension - Individual & Group Non Participating - Life Group Variable Non Participating - Pension group variable Non Participating fund - Annuity	81.7% 100.7% 70.7% 78.7% NA NA	80.8% 91.5% 77.2% 68.8% NA NA	89.9% 82.0% 82.7% 93.7% NA NA	84 85 83 77
(x) C	61st month Zonservation Ratio Participating life- Individual & group Participating Infe- Individual & group Non Participating life - Individual & group Non Participating pension - Individual & Group Non Participating - Life Group Variable Non Participating - Pension group variable	81.7% 100.7% 70.7% 78.7% NA NA NA NA S2.2%	80.8% 91.5% 77.2% 68.8% NA NA NA S9.1%	89.9% 82.0% 93.7% NA NA NA NA 53.1%	84 89 83 77 57
x) c	61st month Zonservation Ratio Participating life- Individual & group Participating pension- Individual & group Non Participating Ilfe - Individual & group Non Participating pension - Individual & Group Non Participating - Life Group Variable Non Participating - Pension group variable Non Participating fund - Annuity	81.7% 100.7% 70.7% 78.7% NA NA NA 62.2% 84.6%	80.8% 91.5% 77.2% 88.8% NA NA NA 59.1% 86.1%	89.9% 82.0% 83.7% 93.7% NA NA NA S3.1% 85.7%	84 80 77 57 84
(x) (C	61st month Creservation Ratio Participating life - Individual & group Participating pension- Individual & group Non Participating pension - Individual & group Non Participating pension - Individual & Group Non Participating - Life Group Variable Non Participating - Life Group Variable Non Participating fund - Annuity Non Participating fund - Individual & Group Health	81.7% 100.7% 70.7% 78.7% NA NA NA NA S2.2%	80.8% 91.5% 77.2% 68.8% NA NA NA S9.1%	89.9% 82.0% 93.7% NA NA NA NA 53.1%	84 85 83 77 57

Notes : 1. Analytical ratios have been calculated as per definition given in IRDAI Analytical ratios disclosure.

Analytical ratios have been calculated as per definition given in IRDAI Analytical ratios disclosure.
 The persistency ratios are calculated in accordance with the IRDAI circular no. IRDA/ACT/CIR/MISCl035/01/2014 dated January 23, 2014 and hence are with a lag of 3. Group business, where pensistency is measurable, has been included in the calculations. Rural business is excluded in the calculation of the pensistency ratios.
 The persistency ratios for the quarter ended June 30, 2019 have been calculated for the policies issued in the March to May period of the relevant years. E.g.: the 13th month pensistency for the current quarter is calculated for the policies issued from March 2018 to May 2018. The pensistency ratio for the quarters ended June 30, 2018 and March 31, 2019 have been calculated for the policies issued in the March to February period of the relevant years. E.g.: the 13th month pensistency ratios for the year ended March 31, 2019 have been calculated for the policies issued in the March to February period of the relevant years. E.g.: the 13th month pensistency ratios for the year ended March 31, 2019 have been calculated for the policies issued in the March to February period of the relevant years. E.g.: the 13th month pensistency for the current year is calculated for the policies issued from March 2017 to February 2018.

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		June 30, 2019	March 31, 2019	June 30, 2018	Year ended / As a March 31, 2019
F	Particulars	(Unaudited)	(Unaudited) (refer note 8)	(Unaudited) (refer note 8)	(Audited)
1	Segment Income Policyholders :				
-	Segment A - Participating - Individual & Group Life :				
ľ	Net Premium	92,776	197,637	103.840	561.0
L	Income from Investments <sup>2</sup>	60,705	53,747	40,787	182,2
L	Transfer of Funds from shareholders' account	00,705	544	40,707	102,2
	Other Income	1,588	2.915	1.272	6.3
14	Segment B - Participating - Individual & Group Pension :				
ľ	Net Premium	3,576	7,697	3,485	21,8
	Income from Investments <sup>2</sup>	6.815	5,039	3,766	16,5
L	Transfer of Funds from shareholders' account		3	-	
L	Other Income	45	99	26	1
0,	Segment C - Non Participating - Individual & Group Life :	-		-	
	Net Premium	200,663	233,605	118,168	640,1
	Income from Investments <sup>2</sup>	27.094	22,484	16,403	76,9
	Transfer of Funds from shareholders' account		20,013	-	20,0
L	Other Income	599	219	127	6
S	Segment D - Non Participating - Life Group Variable :	-			
	Net Premium	12,832	25,527	23,087	98,6
Ľ	Income from Investments <sup>2</sup>	5,262	4,638	3,409	16,1
	Transfer of Funds from shareholders' account			86	-
L	Other Income		0		
S	Segment E - Non Participating - Individual & Group Pension :	•	-	н.	-
	Net Premium	9,672	18,284	15,139	69,9
	Income from Investments <sup>2</sup>	6,918	6,902	4,935	23,4
	Transfer of Funds from shareholders' account	-		•	
Le	Other Income	8	7	9	
3	egment F - Non Participating - Pension Group Variable : Net Premium	-		-	
		66,020	39,170	9,975	99,2
	Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	6,604	4,840	3,657	16,6
	Other Income		392	942	1,4
5	Segment G - Non Participating - Annuity :				
ľ	Net Premium	69,498	91,708	40,895	259,2
	Income from Investments <sup>2</sup>	13,992	11,289	5,472	33,1
	Transfer of Funds from shareholders' account	10,002	11,200	9,472	50,11
	Other Income	12	40	25	1
S	egment H - Non Participating - Individual & Group Health :		-		-
	Net Premium	1,473	4,046	3,075	12,4
	Income from Investments <sup>2</sup>	147	189	102	5
	Transfer of Funds from shareholders' account	÷.	1,580	324	1,5
	Other Income	6	8	10	
S	egment I - Unit Linked - Individual Life :				
	Net Premium	165,425	352,544	157,683	978,6
	Income from Investments <sup>2</sup>	38,521	205,329	69,463	387,7
	Transfer of Funds from shareholders' account		7,278		7,2
L	Other Income	963	4,001	3,118	10,1
S	egment J - Unit Linked - Individual Pension :		-	-	
1	Net Premium	13,653	29,756	17,130	90,93
	Income from Investments <sup>2</sup>	15,056	43,606	28,976	96,1
	Transfer of Funds from shareholders' account		4	-	-
-	Other Income	1	10	4	
5	egment K - Unit Linked - Group Life :	7.004	-	-	-
	Net Premium	7,964	23,401	4,935	53,10
	Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	14,523	14,405	1,204	38,03
	Other Income	-			-
			-		
0	egment   . Unit   inked . Group Pageion .		•	-	-
s	egment L - Unit Linked - Group Pension : Net Premium	0.467	4 760	0 747	
s	Net Premium	2,167	1,750	2,717	
s	Net Premium Income from Investments <sup>2</sup>	2,727	3,007	489	7,7
s	Net Premium Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	2,727	3,007	489	7,70
	Net Premium Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account Other Income	2,727	3,007	489	7,70
	Net Premium Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	2,727	3,007	489	7,61 7,76 - - - -

HDFC Life Insurance Company Limited

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	Segment Reporting (Consolidated) for the Qua		010		(₹ in Lakh
1		Three	e Months ended / A	s at	Year ended / As a
r	Particulars	June 30, 2019	March 31, 2019	June 30, 2018	March 31, 2019
o.	Particulars		(Unaudited)	(Unaudited)	
		(Unaudited)	(refer note 8)	(refer note 8)	(Audited)
2	Segment Surplus/ Deficit (net of transfer from shareholders' A/c) :				
	Segment A - Participating - Individual & Group Life	3,249	22,729	341	20.97
	Segment B - Participating - Individual & Group Pension	995	3,703	1,547	7,87
	Segment C - Non Participating - Individual & Group Life	7,253	7,840	14,107	54,13
	Segment D - Non Participating - Life Group Variable	55	4	(86)	21
	Segment E - Non Participating - Individual & Group Pension	4,970	4,307	1,112	6,13
	Segment F - Non Participating - Pension Group Variable	239	(392)	(942)	(1,47
	Segment G - Non Participating - Annuity	416	(2,230)	1,972	60
- 1	Segment H - Non Participating - Individual & Group Health	458	2,693	(324)	4,28
- 1	Segment I - Unit Linked - Individual Life	15,840	(14,017)	10.378	(7.27
	Segment J - Unit Linked - Individual Pension	3,490	5,057	3,469	16,38
- 1	Segment K - Unit Linked - Group Life	990	266	836	2,36
	Segment L - Unit Linked - Group Pension	128	87	123	52
- 5	Total	38,083	30,047	32,533	104,75
- 5	Shareholders	7,102	18,388	7,419	37,41
-	Grant Total	45,185	48,435	39,952	142,11
- 1	Segment Assets:				
- 1	Segment A - Participating - Individual & Group Life	2,856,130	2,812,121	2,591,717	2,812,1
	Segment B - Participating - Individual & Group Pension	263,733	259,814	241,595	259,8
	Segment C - Non Participating - Individual & Group Life	1,230,716	1,126,593	844,881	1,126,59
	Segment D - Non Participating - Life Group Variable	259,617	244,931	173,008	244,93
- 1	Segment E - Non Participating - Individual & Group Pension	339,838	334,165	269,247	334,16
- 1	Segment F - Non Participating - Pension Group Variable	328,201	266,948	191,892	266,94
- 1	Segment G - Non Participating - Annuity	570,700	496,723	274,206	496,72
- 1	Segment H - Non Participating - Individual & Group Health	5,908	5,490	5,245	5,4
- 1	Segment I - Unit Linked - Individual Life	4,948,679	4,940,365	4,372,001	4,940,3
- 1	Segment J - Unit Linked - Individual Pension	827,959	847,255	880,017	847,2
	Segment K - Unit Linked - Group Life	476,223	466,266	426,388	466,26
	Segment L - Unit Linked - Group Pension	93,337	94,036	90,105	94,03
	Total	12,201,041	11,894,707	10,360,302	11,894,70
- 1	Shareholders	598,212	556,421	503,897	556,43
	Unallocated <sup>3</sup>	40,132	38,572	33,923	38,5
-+	Grant Total	12,839,385	12,489,700	10,898,122	12,489,70
	Segment Policy Liabilities <sup>4</sup> :				
- 1	Segment A - Participating - Individual & Group Life	2,779,079	2,729,353	2,528,316	2,729,35
- 1	Segment B - Participating - Individual & Group Pension	247,966	241,566	227,219	241,56
- 1	Segment C - Non Participating - Individual & Group Life	1,229,049	1,123,826	842,610	1,123,82
- 1	Segment D - Non Participating - Life Group Variable	258,780	243,562	173,336	243,56
- 6	Segment E - Non Participating - Individual & Group Pension	339,594	333,887	269,344	333,88
- 5	Segment F - Non Participating - Pension Group Variable	327,471	265,681	192,263	265,68
- 1	Segment G - Non Participating - Annuity	571,794	498,487	275,796	498,48
- 1	Segment H - Non Participating - Individual & Group Health	5,942	5,456	5,210	5,45
- 1	Segment I - Unit Linked - Individual Life	4,970,052	4,962,786	4,391,834	4,962,78
- 6	Segment J - Unit Linked - Individual Pension	827,959	847,255	880,013	847,25
- 1	Segment K - Unit Linked - Group Life	476.086	466,196	426,315	466,19
- 1	Segment L - Unit Linked - Group Pension	93,337	94,036	90,105	94,03
	Total	12,127,109	11,812,091	10,302,361	11,812,09
- 1	Shareholders	609,318	566,394	512,604	566,39
1	Unallocated	-	-	-	-

Note: 1. Segments include:

a. Linked Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable

- a. Linked Policies: (i) Life (ii) General Annuity and Pension (iii) relatin (iv) veneous
  b. Non-Participating Policies: (i) Life (ii) General Annuity and Pension (iii)
  2. Participating Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable
  c. Variable insurance shall be further segregated into Life and Pension.
  2. Net of provisions for diminution in value of investment.
  3. Unallocated row in the segmental assets above includes income tax deposited with tax authorities which is contested by the company and Advance Tax (net of provision for taxation). As per Accounting Standard 17, tax asset cannot be allocated across reporting segments.
  4. Segment policy liabilities includes fund for future appropriations and excludes Credit / (Debit) Fair Value Change Account on Policyholders' funds.
- 4. Segment policy liabilities includes fund for future appropriations and excludes Credit / (Debit) Fair Value Change Account on Policyholders' funds.





### HDFC Life Insurance Company Limited (Formerly HDFC Standard Life Insurance Company Limited)

### Other disclosures : Status of Shareholders Complaints as on June 30, 2019

Sr No.	Particulars	Number of Complaints
1	Investor complaints pending at the begining of the quarter	Nil
2	Investor complaints received during the quarter ended June 30, 2019	1
3	Investor complaints disposed of during the quarter ended June 30, 2019	1
4	Investor complaints remaining unresolved as on June 30, 2019	Nil

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#### Notes:

1. The above results of the company for the quarter ended June 30, 2019 were reviewed by the Audit Committee and subsequently approved by the Board of Directors at its meeting held on July 23, 2019.

 These financial results have been prepared in accordance with the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, to the extent applicable, and IRDAI Circular IRDA/F&I/REG/CIR/208/10/2016 dated October 25, 2016 on publication of financial results for Life Insurance companies.

3. The figures for the quarter ended March 31, 2019 are the balancing figures between audited figures in respect of the year ended March 31, 2019 and unaudited year-to-date figures for the nine months ended December 31, 2018.

4. In view of seasonality of industry, the results of interim period are not necessarily indicative of the results that may be expected of any other interim periods or for the full year

5. During the quarter ended June 30, 2019, the Company has allotted 107,992 equity shares of face value of ₹10 each pursuant to exercise of employee stock options.

6. Figures of the previous period have been regrouped wherever necessary, in order to make them comparable.

7. The above consolidated financial results for the quarter ended June 30, 2019 have been reviewed by joint statutory auditors of the Company.

8. The consolidated figures for the quarters ended June 30, 2018 and March 31, 2019 have been approved by the Board of Directors, but have not been subjected to review since the requirement of submission of quarterly consolidated financial results has become mandatory only from April 01, 2019.

For and on behalf of the Board of Directors

Mumbai July 23, 2019









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PRESS RELEASE - PERFORMANCE FOR THE QUARTER ENDED JUNE 30, 2019 BSE Code: 540777 NSE Code

NSE Code: HDFCLIFE

#### HDFC Life's Value of New Business doubles to Rs. 509 crs in Q1 FY20

**Other Key Highlights:** 

- Robust Individual APE growth of 64%
- Term & Annuity APE growth of 63% and 69% respectively
- Industry leading NBM of 29.8%
- Solid Operating return on EV of 19.9%
- Healthy PAT Growth of 12%

Mumbai, July 23, 2019: The Board of Directors of HDFC Life approved and adopted today the consolidated and standalone audited financial results for the quarter ended June 30, 2019. Below is the summary of our standalone results:

Commenting on the quarter's solid performance, Ms. Vibha Padalkar, MD & CEO said "In line with our stated strategy, we continue to focus on providing the best value proposition to our customers, partners and shareholders and generating profitable growth. We have recorded stellar topline growth, with strong traction witnessed across savings, protection and retirement solutions whilst maintaining our focus on profitability. Our diversified distribution mix coupled with product innovation has helped us address niche customer segments and emerging profit pools. We have witnessed strong growth in key indicators of economic value generated by our business viz. New Business Margins at 29.8% and Operating Return on Embedded Value at 19.9%. We have stepped up our efforts within the protection and retirement space, which we expect would fuel our growth across market cycles. Our digital capabilities put us in a good position to maximize the tremendous potential of the life insurance industry."

Rs Cr	Q1 FY20	Q1 FY19	YoY	FY19	FY18
Key Financial and Actuarial Metrics					
Individual APE	1,378	840	64%	5,204	4,887
Total APE	1,710	1,027	67%	6,260	5,532
New Business Premium (Indl + Group)	3,926	2,678	47%	14,971	11,350
Renewal Premium (Indl + Group)	2,610	2,380	10%	14,215	12,215
Total Premium	6,536	5,058	29%	29,186	23,564
Assets Under Management (AUM)	1,29,581	1,09,634	18%	1,25,552	1,06,603
Indian Embedded Value (IEV)	19,230	15,693	23%	18,301	15,216
Networth (1)	6,084	5,106	19%	5,659	4,719
Value of new business (VNB)	509	249	104%	1,537	1,282
Profit After Tax (PAT)	425	380	12%	1,277	1,109

#### Key Financial Summary



Rs Cr	Q1 FY20	Q1 FY19	YoY	FY19	FY18
Protection based on APE	304	187	63%	1,045	624
Protection based on NBP	1,014	847	20%	4,042	2,942
Annuity based on Ind APE	70	42	69%	261	107
Annuity based on NBP	695	409	70%	2,592	1,066

	Q1 FY20	Q1 FY19	FY19	FY18	
Key Financial Ratios					
New Business Margins	29.8%	24.2%	24.6%	23.2%	
Operating Return on EV (2)	19.9%	18.4%	20.1%	21.5%	
Operating Expenses / Total Premium	13.5%	14.4%	13.2%	13.5%	
Solvency Ratio	193%	197%	188%	192%	
13M / 61M Persistency (3)	88%/54%	87%/50%	87%/52%	87%/51%	
Product mix by Ind APE (UL / Non par savings / Non par protection / Par)	26/63/5/6	54/11/8/28	55/20/7/18	57/9/5/28	
Distribution mix by Ind APE (Corp Agents/ Agency/ Broker/ Direct)	56/15/9/20	65/11/5/19	64/13/4/19	71/11/5/14	

Notes:

1. Networth comprises Share capital, Share premium and Accumulated profits

2. During FY18, there was a one-time operating assumption change of positive Rs 1.4 bn based on review by an external actuary as part of the IPO process. Excluding this one-time adjustment, Operating return on EV would have been 20.4% for FY18

3. Persistency ratios (based on original premium) as per methodology specified in IRDA circular no. IRDA/ACT/CIR/MISC/035/01/2014 dated January 23, 2014. Group business, where persistency is measurable, has been included in the calculations

#### Other key highlights for the quarter ending June 30, 2019:

- Private Market Share: We expanded our market share in the private sector to 25.1% as compared to 22.3% in Q1 FY19, based on total new business received premium. Consistently ranked amongst the top 3 private players in individual and group segments with market share of 17.5% based on Individual WRP (YoY increase of 420 bps) and remained steady at 30.0% based on Group business (on received premium) during Q1 FY20.
- *New Business Lives and Sum Assured:* Total number of lives insured grew by 26% to 1.3 Cr during Q1 FY20. Overall new business sum assured also saw an increase of 46% to Rs 1.8 lakh Cr during the same period.
- **Product Portfolio:** Maintaining a profitable product suite has always been at the forefront of our thinking, with an emphasis on the protection and retirement space. Term protection APE has



increased to Rs 304 Cr during Q1 FY20, from Rs 187 Cr in the corresponding period last year, representing a strong growth of 63%. Annuity APE was at Rs 70 Crs in Q1 FY20, growing by 69% over Q1 FY19. Protection and annuity businesses comprise a substantial 26% and 18% of total new business premium respectively.

- **Distribution Mix:** Our diversified distribution mix is demonstrated by the wide access to the customers of our 270 plus partners, including more than 40 new-ecosystem partners as on June 30, 2019. This is further supplemented by our 421 branches spread across the country.
- **Assets Under Management:** We are one of the leading fund managers in India with an AUM of around Rs. 1.3 lakh Cr; the debt:equity mix as on June 30, 2019 is 62:38. Almost 96% of debt investments are in GSecs and AAA bonds as on June 30, 2019.

#### **Definitions and abbreviations**

- Annualized Premium Equivalent (APE) The sum of annualized first year regular premiums and 10% weighted single premiums and single premium top-ups
- Assets under Management (AUM) The total value of Shareholders' & Policyholders' investments managed by the insurance company. AUM includes investments disclosed in the Balance sheet under Schedule 8, 8A, 8B & loans in the nature of investments included in Schedule 9
- Embedded Value Operating Profit (EVOP) Embedded Value Operating Profit ("EVOP") is a measure of the increase in the EV during any given period, excluding the impact on EV due to external factors like changes in economic variables and shareholder-related actions like capital injection or dividend pay-outs
- **First year premium** Premiums due in the first policy year of regular premiums received during the financial year. For example, for a monthly mode policy sold in March 2019, the first monthly instalment received would be reflected as First year premiums for 2018-19 and the remaining 11 instalments due in the first policy year would be reflected as first year premiums in 2019-20, when received
- New business received premium The sum of first year premium and single premium, reflecting the total premiums received from the new business written
- **Operating expense** It includes all expenses that are incurred for the purposes of sourcing new business and expenses incurred for policy servicing (which are known as maintenance costs) including shareholders' expenses. It does not include commission.
- **Operating expense ratio** Ratio of operating expense (including shareholders' expenses) to total premium
- **Operating return on EV** Operating Return on EV is the ratio of EVOP (Embedded Value Operating Profit) for any given period to the EV at the beginning of that period



- **Persistency** The proportion of business renewed from the business underwritten. The ratio is measured in terms of number of policies and premiums underwritten
- **Premium less benefits payouts** The difference between total premium received and benefits paid (gross of reinsurance)
- Renewal premium Regular recurring premiums received after the first policy year
- Solvency ratio Ratio of available solvency margin to required solvency margin
- **Total premium** Total received premiums during the year including first year, single and renewal premiums for individual and group business
- Weighted received premium (WRP) The sum of first year premium received during the year and 10% of single premiums including top-up premiums

#### About HDFC Life

HDFC Life Insurance Company Limited (formerly HDFC Standard Life Insurance Company Limited) ('HDFC Life' / 'Company') is a joint venture between HDFC Ltd., India's leading housing finance institution and Standard Life Aberdeen, a global investment company.

Established in 2000, HDFC Life is a leading long-term life insurance solutions provider in India, offering a range of individual and group insurance solutions that meet various customer needs such as Protection, Pension, Savings, Investment, Annuity and Health. As on June 30, 2019, the Company had 38 individual and 11 group products in its portfolio, along with 8 optional rider benefits, catering to a diverse range of customer needs.

HDFC Life continues to benefit from its increased presence across the country having a wide reach with 421 branches and additional distribution touch-points through several new tie-ups and partnerships with over 270 partners comprising NBFCs, MFIs, SFBs, etc and including more than 40 new-ecosystem partners. The Company has a strong base of financial consultants.

For more information, please visit our website, www.hdfclife.com. You may also connect with us on Facebook, Twitter, YouTube and LinkedIn.



#### Disclaimer

Except for the historical information contained herein, statements in this release which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital , solvency or accounting standards , tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed by HDFC Limited, our holding company, with the United States Securities and Exchange Commission. HDFC Life undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

None of Company or any of its directors, officers, employees, agents or advisers, or any of their respective affiliates, advisers or representatives, undertake to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise and none of them shall have any liability (in negligence or otherwise) for any loss howsoever arising from any use of this press release or its contents or otherwise arising in connection. Further, nothing in this press release should be construed as constituting legal, business, tax or financial advice or a recommendation regarding the securities. Although Company believes that such forward-looking statements are based on reasonable assumptions, it can give no assurance that such expectations will be met. You are cautioned not to place undue reliance on these forward-looking statements, which are based on current view of Company's management on future events. Forecasts and hypothetical examples are subject to uncertainty and contingencies outside Company's control. Past performance is not a reliable indication of future performance.

Before acting on any information you should consider the appropriateness of the information having regard to these matters, and in particular, you should seek independent financial advice.

# HDFC Life Insurance

### Investor presentation – Q1 FY20







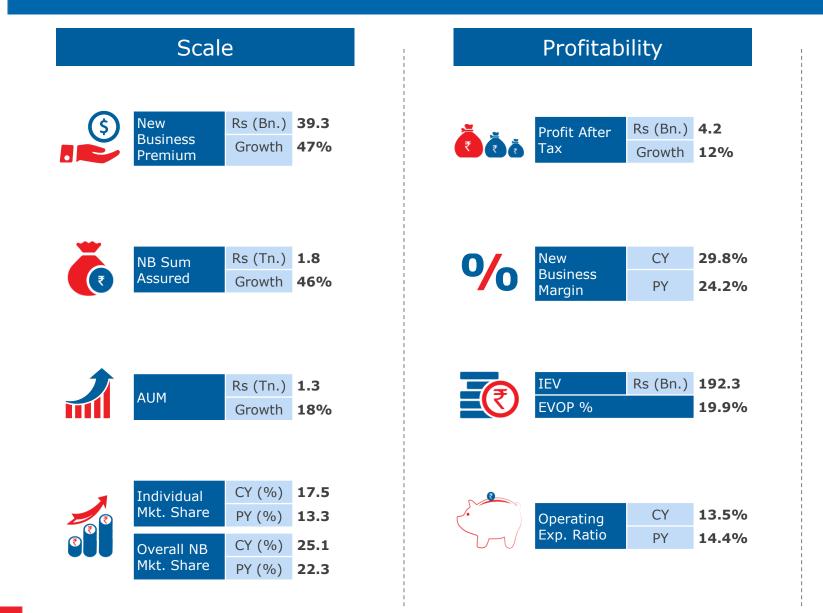
1	Performance Snapshot	
2	Our Strategy	04
3	Annexures	
4	India Life Insurance	-



1	Performance Snapshot	
		0-
	India Life Insurance	



### Executive summary: Q1 FY20



#### Customer centricity CY 88% 13<sup>th</sup> month persistency PY 87% Rs (Bn.) 10.1 Protection (Term)<sup>1</sup> Growth 20% **T†**T Rs (Bn.) 6.9 Protection (Annuity)<sup>1</sup> Growth 70% Claim FY19 99.0% T settlement FY18 97.8% ratio<sup>2</sup> Complaints FY19 61 per 10k FY18 70 policies

HDFC Life

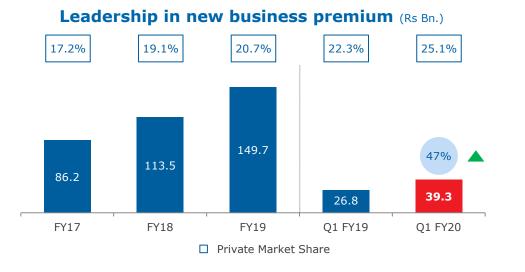
1. Based on Overall NBP

2. Computed basis NOPs for Individual Business

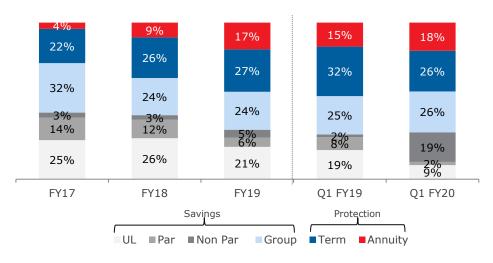
The numbers throughout the presentation are based on standalone financial results of the Company

4

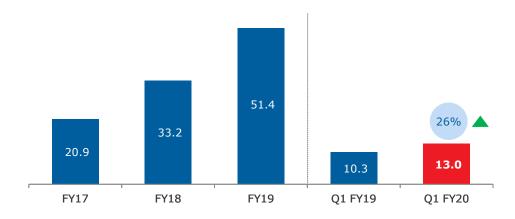
### Consistent performance across key metrics (1/2)



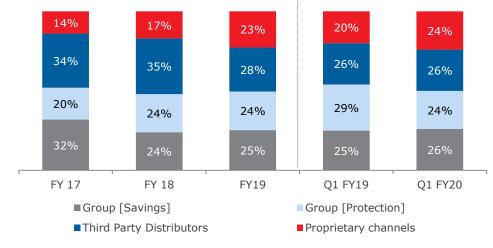
#### Maintaining balanced product mix across cycles <sup>1</sup>



Increasing number of lives insured (Mn.)



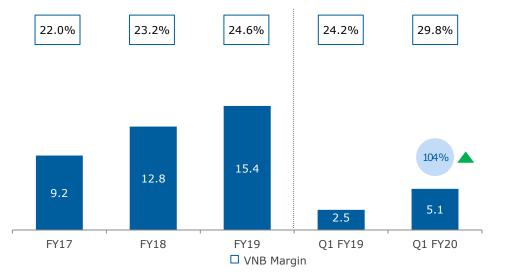
#### Focus on scaling proprietary channels <sup>1</sup>



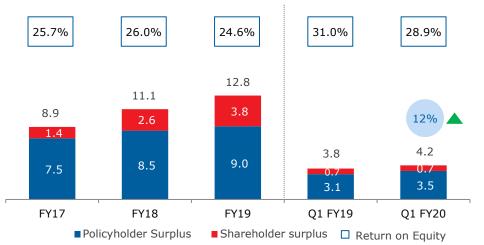


### Consistent performance across key metrics (2/2)

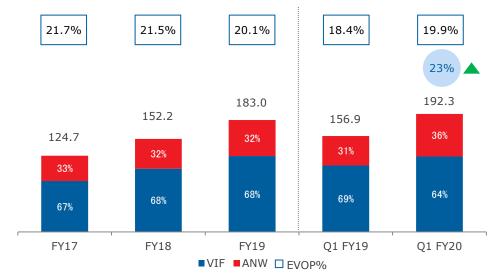
#### Strong growth in VNB, industry leading VNB margins (Rs Bn.)



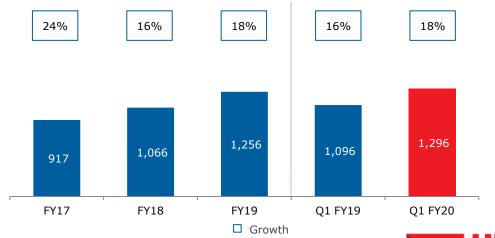
#### Consistent profitable growth (PAT in Rs Bn.)



#### Healthy growth in Embedded Value (Rs Bn.)



#### Steady growth in AUM (Rs Bn.)

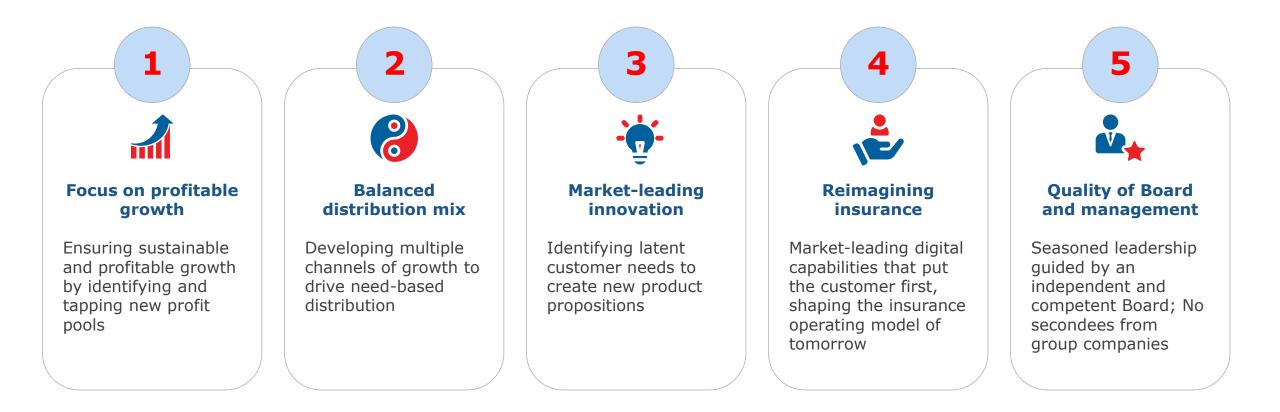




2	Our Strategy	0
	India Life Insurance	



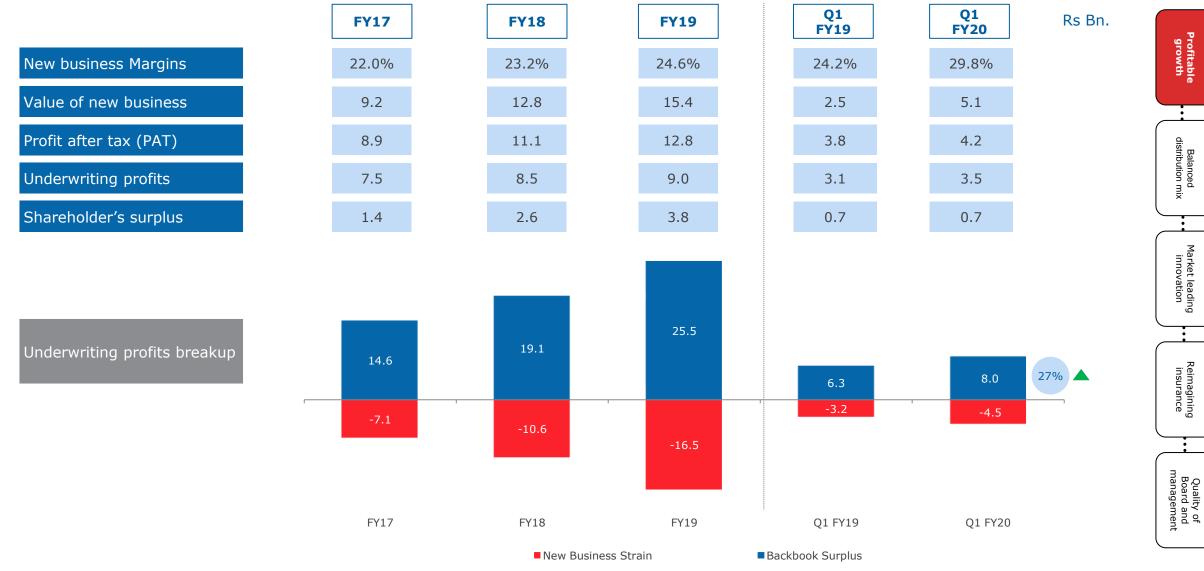
### Key elements of our strategy



# Maintaining a diversified distribution mix and profitable product suite powered by technology and backed by a customer-centric approach

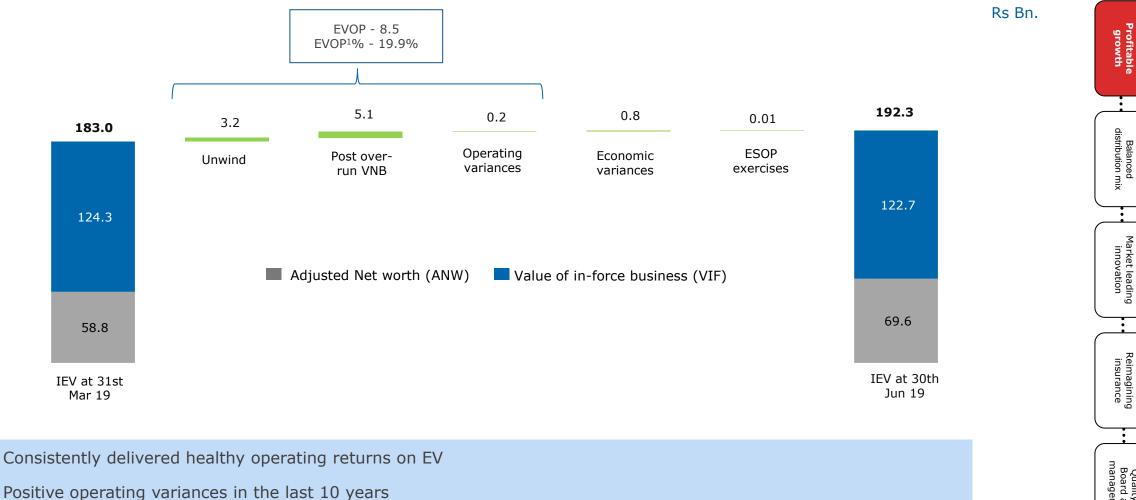


### Focus on profitable growth





### Analysis of change in IEV



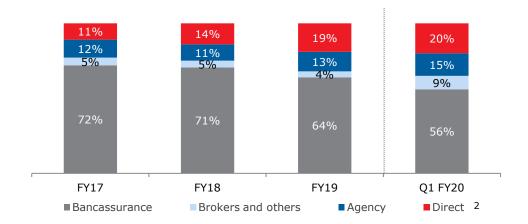
Witnessed positive experience across persistency, mortality and expenses during the guarter 

10 1. Operating Return on Embedded Value calculated as annualised EVOP (Embedded Value Operating Profit) to Opening EV Quality of Board and management

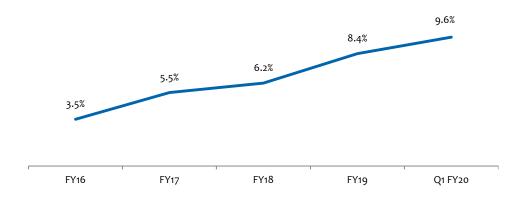
HDFC

### Balanced distribution mix

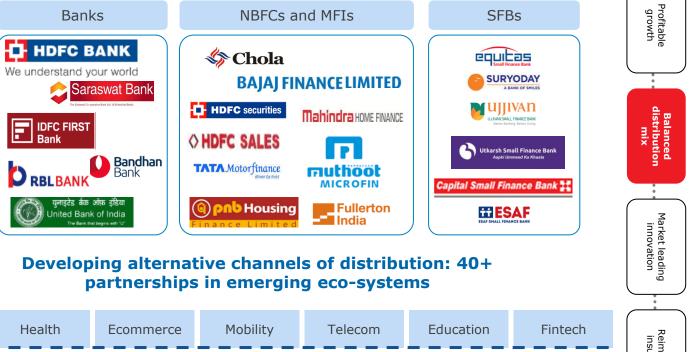
#### Increasing share of proprietary channels <sup>1</sup>



**Optimizing cross-sell opportunities**<sup>3</sup>



### Strong and diversified network of 230+ partners







1. Basis Individual APE

2. Direct includes Online channel

11 3. Calculated as Number of policies cross sold to existing group customers / Total number of individual new business policies

### Update on proprietary channels





Ease of doing business and greater agent engagement resulted in FLS productivity increasing by over 100%





Multi-dimensional approach branch walk-ins, tele-sales, digital touch points, cross-sell to CP customers, Defence etc.





Online



Focus on quality of business resulted in best-in-class 13<sup>th</sup> month persistency of 91%





Recruitment of **higher quality** agent profiles helped increase new agent productivity by 82%



Healthy product mix is increasing **profitability** – 39% growth in term business



/=



Improvement in **FLS productivity** by 21%



Younger customers (avg. age 31) as compared to company average Increasing contribution from **nonmetros** (~50% of APE)



Using **machine learning** to improve search efficiencies and reduce acquisition costs



Expansion into savings & longevity products



Profitable growth

Market leading innovation

Reimagining insurance





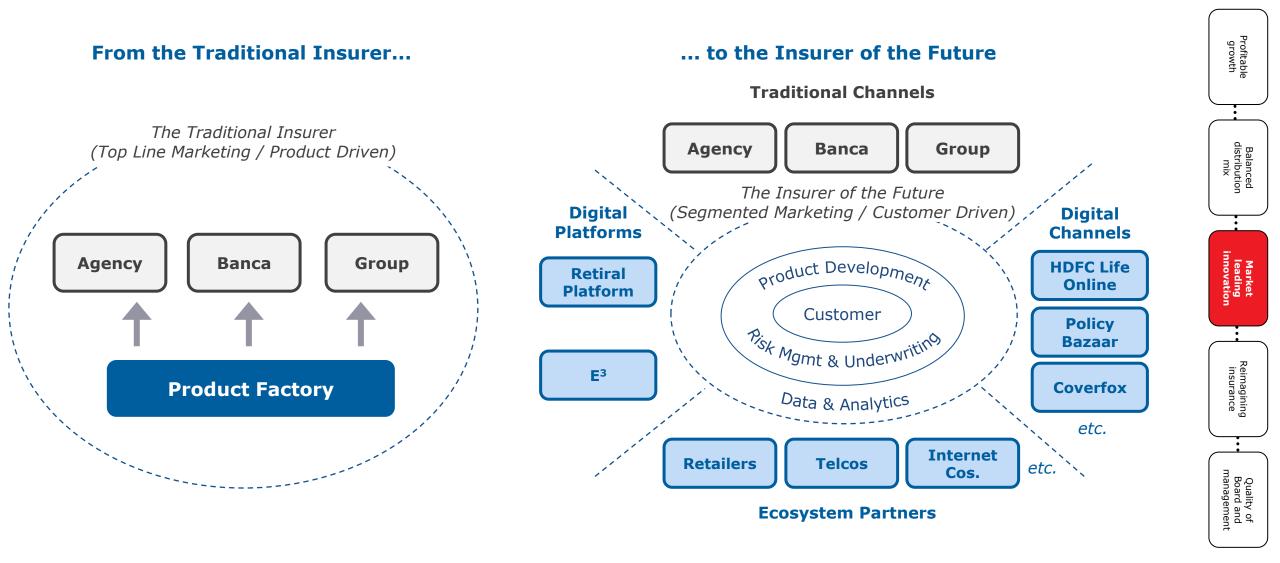
Launch of ML-based hyperpersonalization solution to enhance employee productivity

leveraging analytics for effective

Mining enriched data and

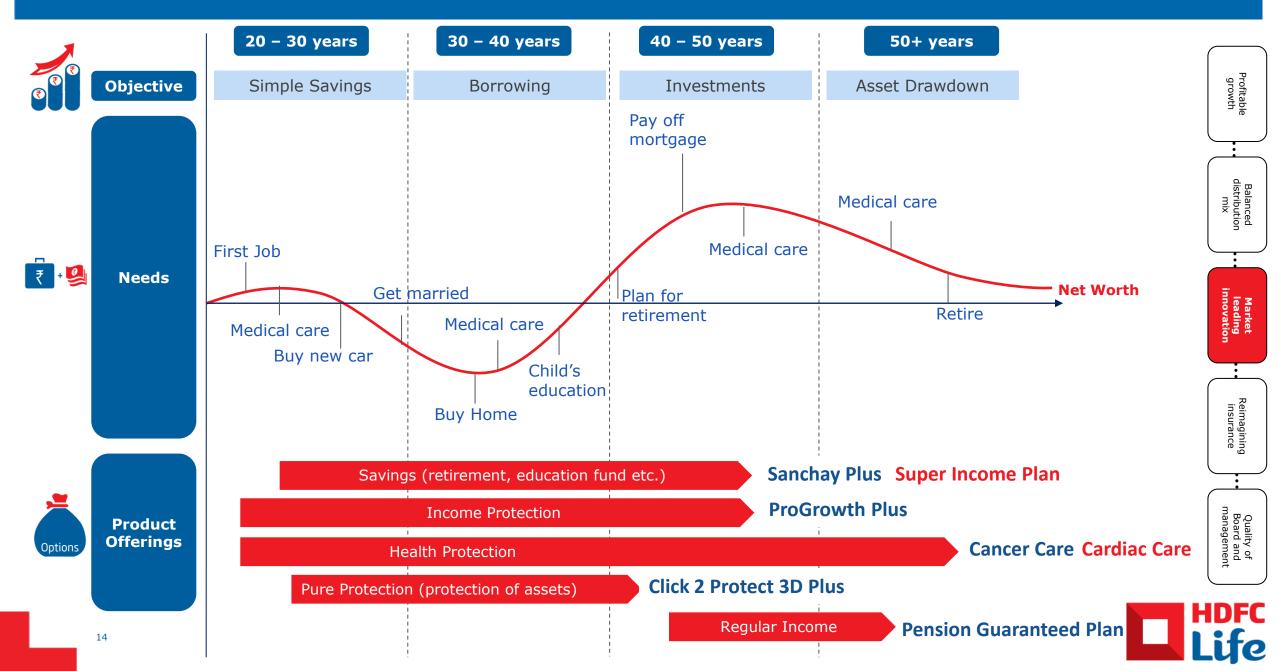
cross-sell / up-sell

### Operating model moved from product centric to being customer centric

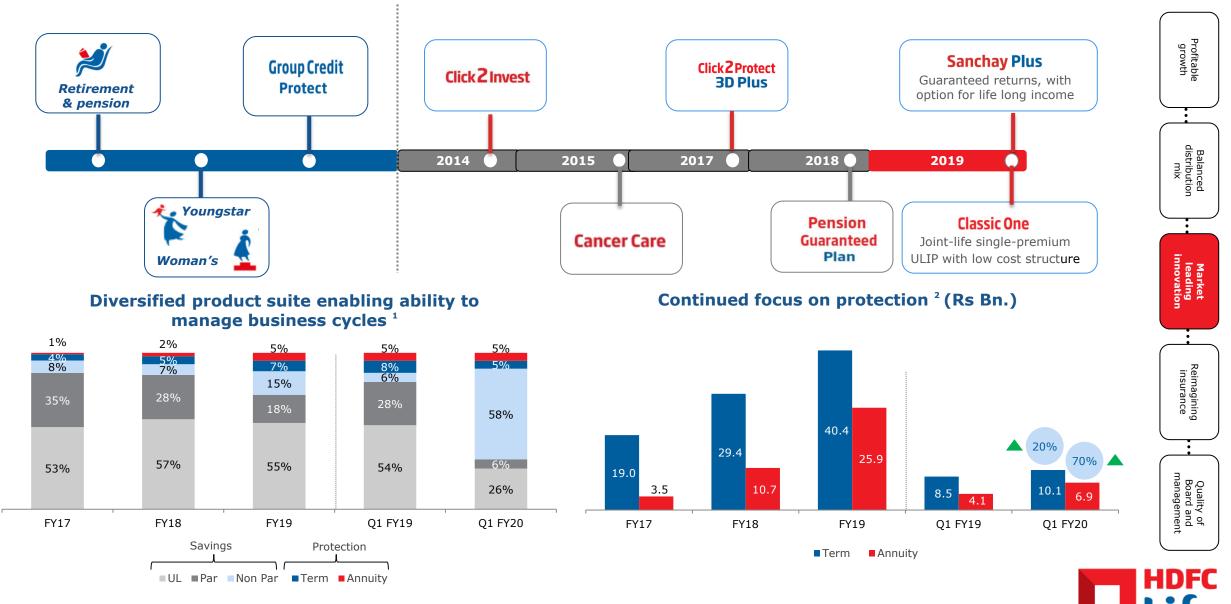




#### Addressing customer needs at every stage of life



### Expanding market through consistent product innovation



1. As a % of individual APE

2. Based on new business premium

### Product mix across key channels<sup>1</sup>

	Segment	FY17	FY18	FY19	Q1 FY20
	UL	61%	64%	67%	31%
a 2	Par	30%	26%	14%	5%
Ŭ	Non par savings	8%	8%	15%	60%
Banca	Term	1%	1%	2%	2%
	Annuity	0%	1%	2%	2%

	UL	47%	58%	50%	34%
せ	Par	29%	17%	8%	2%
Direct	Non par savings	11%	9%	12%	29%
Δ	Term	6%	5%	6%	4%
	Annuity	7%	11%	24%	31%

Segm	ent	FY17	FY18	FY19	Q1 FY20
UL		26%	33%	26%	7%
Par		57%	48%	40%	9%
Non p	ar savings	6%	5%	17%	73%
Term		11%	11%	12%	8%
Annui	<u>ty</u>	2%	3%	5%	2%

7% 43% 40%
.% 1% 0%
0% 15% 28%
2% 34% 26%
0%6%6%

	Segment	FY17	FY18	FY19	Q1 FY20
<b>∠</b>	; UL	53%	57%	55%	26%
Company	Par	35%	28%	18%	6% ¦
Ē	Non par savings	8%	7%	15%	58% ¦
ů	¦Term	4%	5%	7%	5% ¦
	<u>'Annuity</u>	1%	2%	<u>5%</u>	<u>5%</u> ;

Agency

Ę	Total APE	FY17	FY18	FY19	Q1 FY20
ctic	Term	8%	11%	17%	18%
Protection	Annuity	1%	2%	4%	4%
Ъ	Total	9%	13%	21%	22%

Total NBP	FY17	FY18	FY19	Q1 FY20
Term	22%	26%	27%	26%
Annuity	4%	9%	17%	18%
Total	26%	35%	44%	44%



Profitable growth

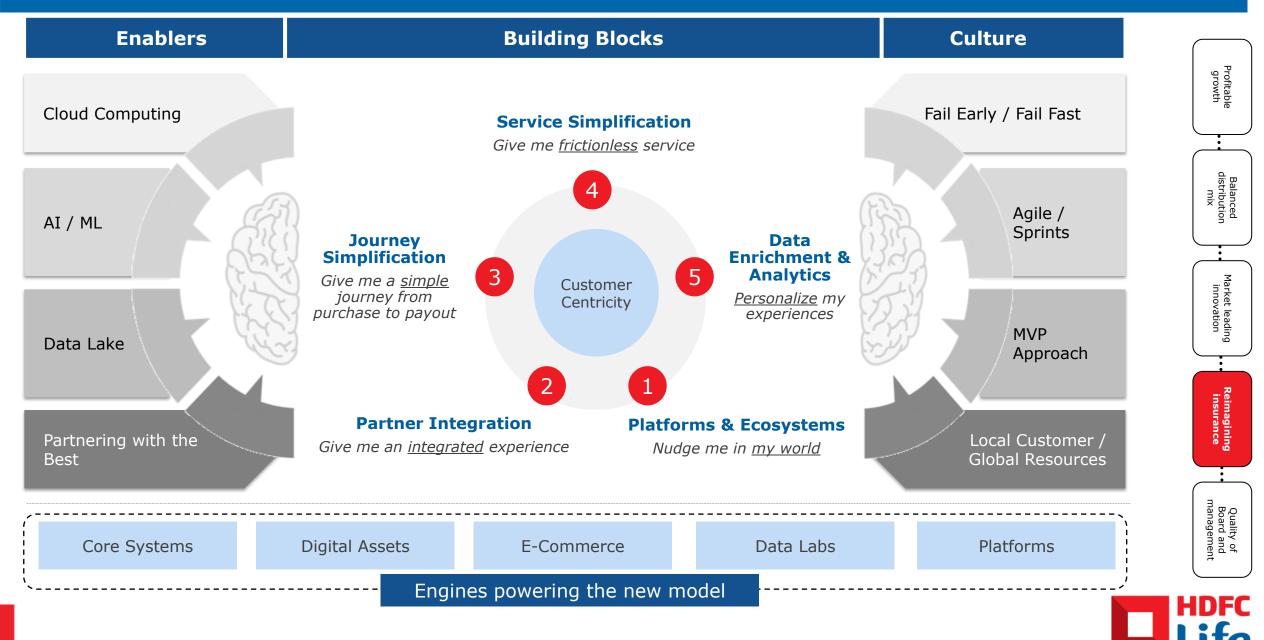
Balanced distribution mix



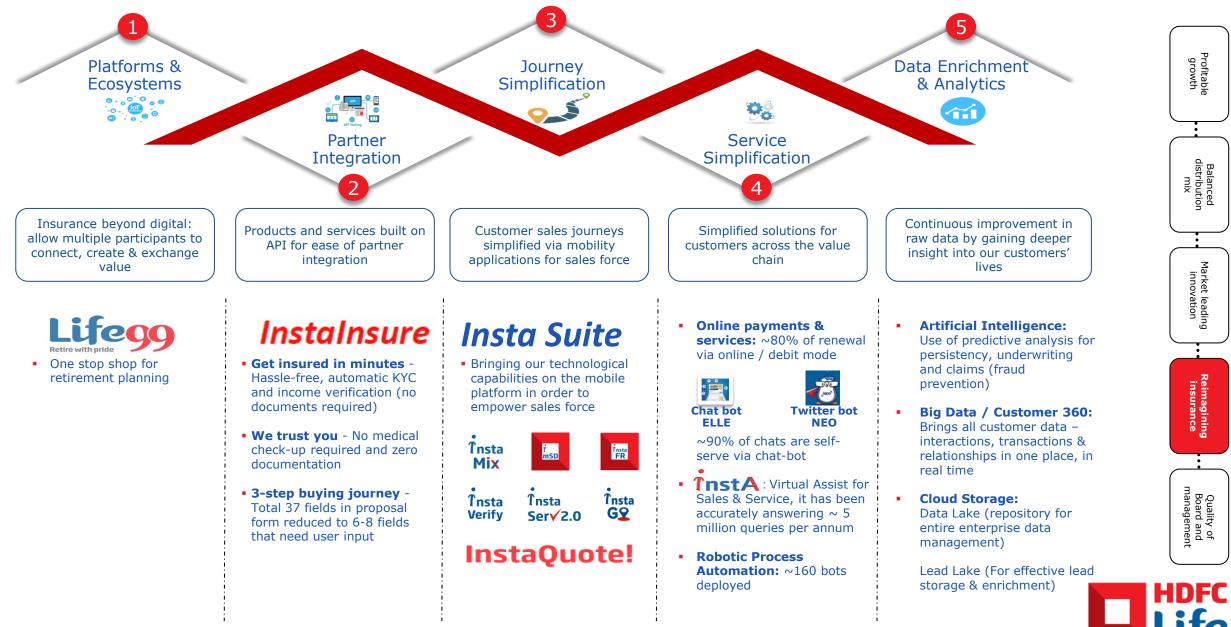
1. Basis Individual APE, Term includes health business

16 *2. Includes banks and other corporate agents* 

#### Created a new operating model to reimagine insurance



### Simplifying the customer journey using 5 building blocks



### Quality of Board and Management



Active, well-informed and independent Board oversees how the management serves and protects interests of all stakeholders



Seasoned senior management team with rich experience in financial services



Encouragement from Board to calibrate business strategies to harness new pools of profitability



Track record of delivering consistent results across business cycles

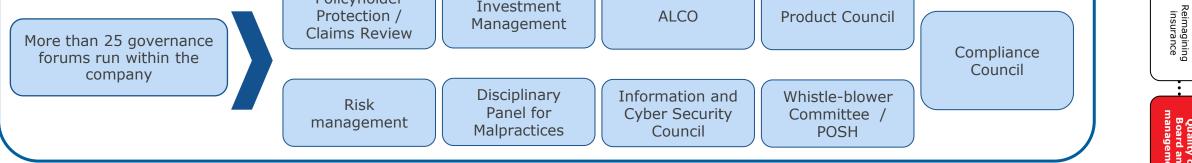
Profitable growth

Balanced distribution mix

Market leading innovation

HDFC

#### **Key governance forums** Policyholder Investment Protection / ALCO **Product Council** Management **Claims Review**



#### Financial risk management framework

#### Natural Hedges

- Protection and longevity businesses
- Unit linked and non par savings products
- Quantum of retail guaranteed products <9% of AUM</li>

#### ALM approach

- Long term government securities and partly paid bonds issued by top tier corporates
- Utilise excess asset duration from short duration liability products to support long duration liabilities

#### Product design & mix monitoring

- Prudent assumptions and pricing approach
- Return of premium annuity products (>95% of annuity); Average age at entry ~59 years
- Deferred as % of total annuity business 26%, Limited deferment period in deferred annuity (<4 yrs)</li>
- Regular monitoring of interest rates and business mix

#### Residual strategy

- External hedging instruments such as FRAs, IRFs, Swaps amongst others
- Reinsurance

Managing Risk

Calibrated risk management has resulted	ed
in low EV and VNB sensitivity	

EV and VNB Sensitivity	FY	19	Q1 FY20		
Scenario	EV	VNB Margin	EV	VNB Margin	
Interest Rate +1%	(1.70%)	(0.10%)	(1.30%)	(0.09%)	
Interest Rate -1%	1.60%	0.10%	1.00%	0.10%	



### Risk Management for Non Par products

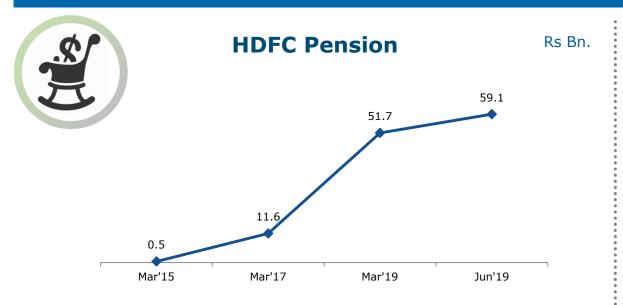
		Key risks	Quantum of risk	Mitigation	ALM metric
	Annuity	Interest rate risk	ROPP <sup>1</sup> : Low Life: Low	<ul> <li>Duration and cash flow matching</li> <li>No supply side constraints on the long dated Govt bonds<sup>2</sup></li> <li>Dynamic re-pricing in line with change in market yield</li> </ul>	Net Sensitivity
	,	Reinvestment risk	ROPP: Low Life: Low	<ul> <li>Coupons used to meet annuity payouts</li> </ul>	Ratio <sup>#</sup> : 1.0
		Longevity risk	ROPP: Low Life: High	<ul> <li>Life Annuity less than 2%</li> </ul>	
E			<b></b>		
		Interest rate risk	Savings: High Protection: Moderate	<ul> <li>Achieved at a portfolio level</li> </ul>	
		Reinvestment risk	Savings: High Protection: Low	<ul> <li>Well diversified portfolio over future time periods</li> <li>Internal cash flow hedges</li> <li>Assessment of slope change stress testing on cash flows</li> </ul>	Net Sensitivity Ratio <sup>#</sup> : 0.95
		Mortality risk	Savings: Low Protection: High	<ul> <li>Adequate reinsurance</li> </ul>	

Low and stable sensitivity to	Non par Sensitivity	E	V	VNB	Margin
interest rate changes across	Scenario	FY19	Q1 FY20	FY19	Q1 FY20
product mix cycles	Interest Rate +1%	(0.3%)	0.1%	Zara / Na	Concitivity
	Interest Rate -1%	0.1%	(0.5%)	Zero / No	o Sensitivity



**#Net Sensitivity Ratio** = <u>Sensitivity of Assets</u> Sensitivity of Liabilities

### Performance of wholly-owned subsidiary<sup>1</sup> companies



- Fastest growing PFM (Pension Fund Manager) under the NPS architecture (YoY growth of 96% in AUM)
- Market share grew from 23.0% in Jun'18 to 27.7% in Jun'19 amongst all private PFMs
- Ranks #1 in corporate subscribers base, #2 amongst all PFMs in net fund flow, retail subscriber base and AUM
- Received licence to operate as POP (Point of Presence)



#### HDFC International Life and Re



- Registered growth of more than 100% in revenue worth USD 1.7 Mn.
- Continues to trend positively on both technical & net profit
- Currently offers reinsurance capacity in GCC countries
- Has been assigned a a long-term insurer financial strength rating of "BBB" with a stable outlook, by S&P Global Ratings

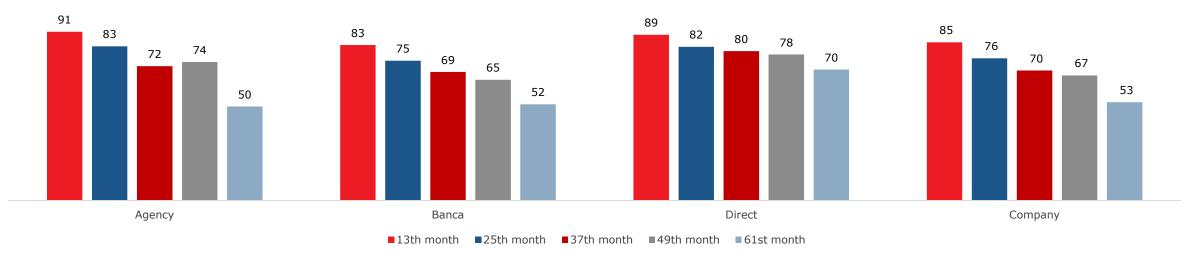


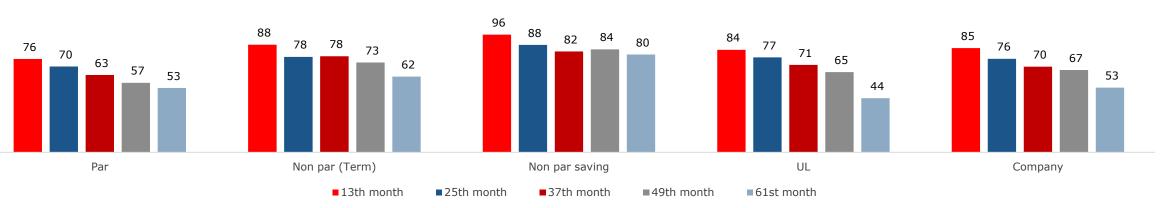
		<u>C</u>
3	Annexures	



### Individual persistency for key channels and segments<sup>1</sup>

Across key channels (%)



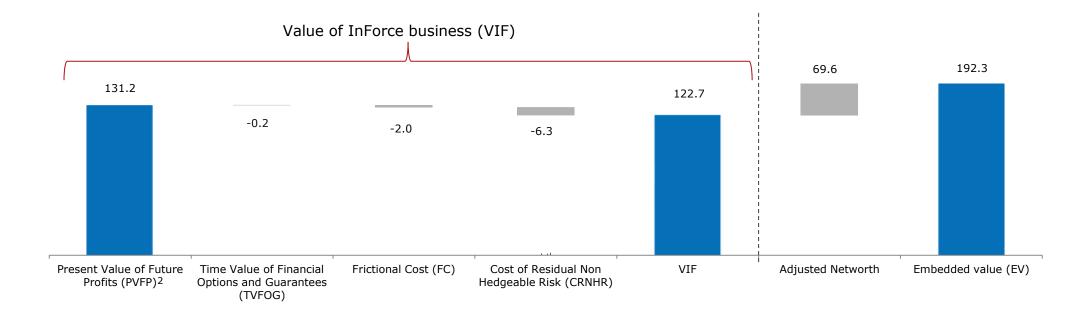


#### Across key segments (%)



#### Indian Embedded Value (IEV)<sup>1</sup>

Rs Bn.



• Significant proportion of VIF at almost 2/3<sup>rd</sup> of the total Embedded value

TVFOG includes cost of guarantees for conventional participating and unit linked products

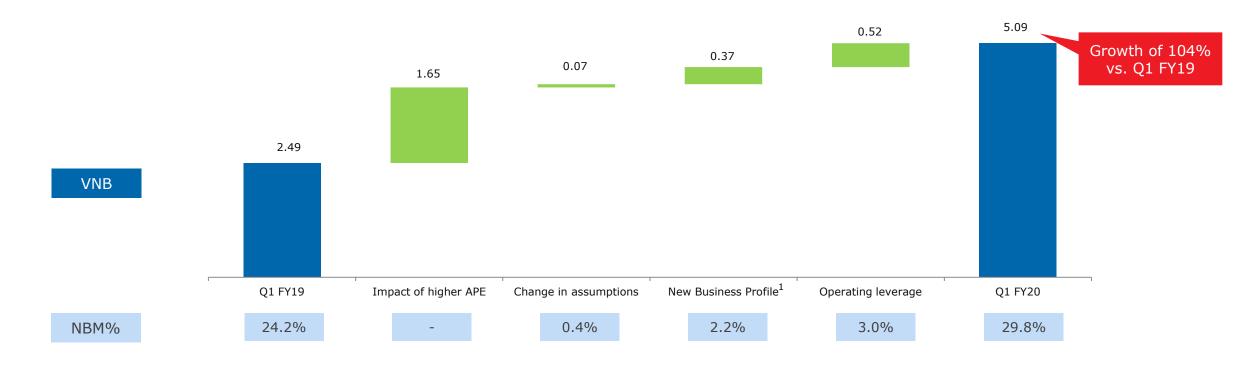


1. Based on internal analysis, detailed explanation of components provided in the Appendix to the presentation

25 2. PVFP pertains to Overall (Individual + Group) business

### VNB and NBM walkthrough

Rs Bn.



1. Reflects the impact of difference in mix of segment/distribution channel/tenure/age/sum assured multiple etc



VNB – Value of New Business

### Sensitivity analysis: FY19

Analysis based on key metrics	Scenario	% Change in VNB <sup>1</sup>	Change in VNB Margin <sup>1</sup>	% Change in EV
Change in				
Reference rate	Increase by 1%	-0.4%	-0.1%	-1.7%
Reference rate	Decrease by 1%	0.2%	0.1%	1.6%
Equity Market movement	Decrease by 10%	-1.4%	-0.3%	-1.7%
	Increase by 10%	-2.9%	-0.7%	-1.4%
Persistency (Lapse rates)	Decrease by 10%	3.0%	0.7%	1.5%
Maintenance evenence	Increase by 10%	-2.1%	-0.5%	-0.7%
Maintenance expenses	Decrease by 10%	2.1%	0.5%	0.7%
Acquisition	Increase by 10%	-18.1%	-4.4%	NA
Expenses	Decrease by 10%	18.1%	4.4%	NA
	Increase by 5%	-5.2%	-1.3%	-0.9%
Mortality / Morbidity	Decrease by 5%	5.1%	1.3%	0.9%
Tax rate <sup>2</sup>	Increased to 25%	-13.8%	-3.4%	-6.6%

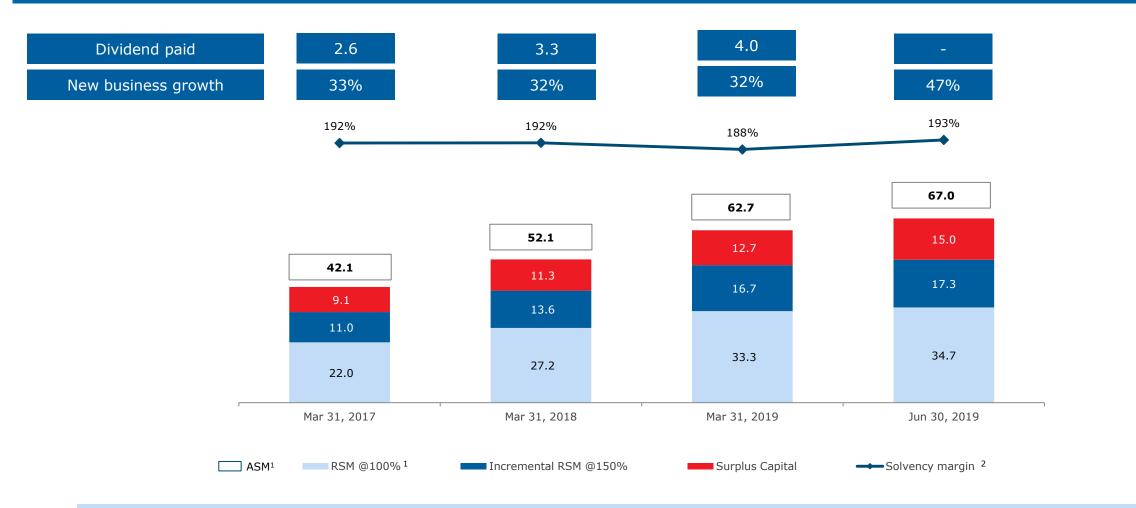


1. Post overrun total VNB for Individual and Group business

2. The tax rate is assumed to increase from 14.56% to 25% and hence all the currently taxed profits in policyholder/shareholder segments are taxed at a higher rate. It does not

allow for the benefit of policyholder surplus being tax-exempt as was envisaged in the DTC Bill.

### Stable capital position



Rs Bn.

HDFC

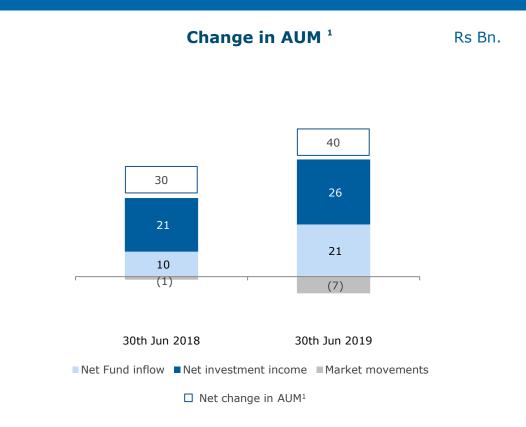
• Internal accruals have supported new business growth with no capital infused in last eight years (except through issuance of ESOPs)

1. ASM represents Available solvency margin and RSM represents Required solvency margin

#### Assets under management

**Assets Under Management** 





- Continue to rank amongst top 3 private players, in terms of assets under management <sup>2</sup>
- Almost 96% of debt investments in Government bonds and AAA rated as on Jun 30, 2019

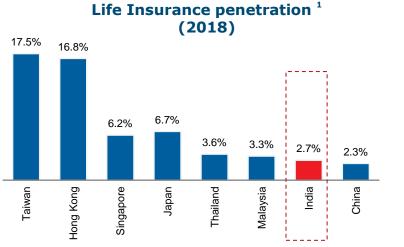
1. Calculated as difference from April to June

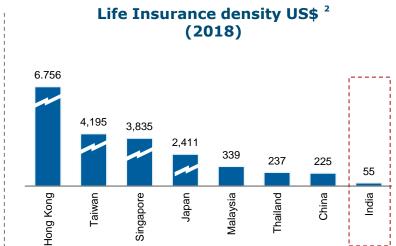


4	India Life Insurance	
		0~

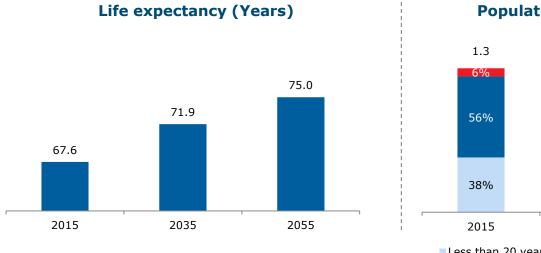


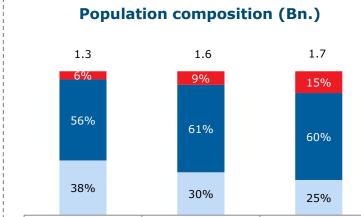
### Growth opportunity: Under-penetration and favourable demographics

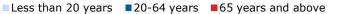




- India remains vastly under-insured, both in terms of penetration and density
- Huge opportunity to penetrate the underserviced segments, with evolution of the life insurance distribution model







2055

2035

- India's insurable population is expected to to to touch 750 million by 2020
- India's elderly population is expected to double by 2035 (as compared to 2015)
- Emergence of nuclear families and advancement in healthcare facilities lead to increase in life expectancy thus facilitating need for pension and protection based products

1. Penetration as measured by premiums as % of GDP,

2. Density defined as the ratio of premium underwritten in a given year to the total population

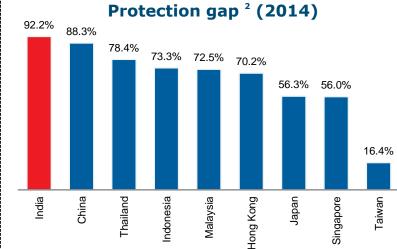
<sup>31</sup> Source: Swiss Re (Based on respective financial year of the countries), MOSPI, United Nations World Populations Prospects Report (2017)



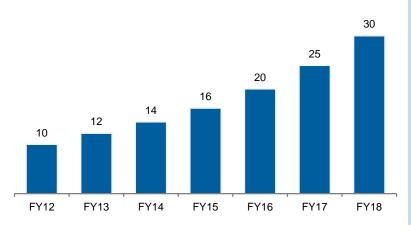
#### Low levels of penetration – Life Protection



- Only 1 out of 40 people (2.5%) who can afford it is buying a policy every year 1
- Even within the current set, Sum Assured as a multiple of Income is <1x</li>



Trend of retail loans <sup>3</sup> (Rs Tn.)



- India has the highest protection gap in the region, as growth in savings and life insurance coverage has lagged behind economic and wage growth
- Protection gap has increased over 4x in last 15 years with significantly low insurance penetration and density
- Retail credit has grown at a CAGR of 21% over last 6 years
- Increasing retail indebtedness to spur need for credit life products
- Immense opportunity given:
  - Increasing adoption of credit
  - Enhancement of attachment rates
  - Improvement in value penetration
  - Widening lines of businesses



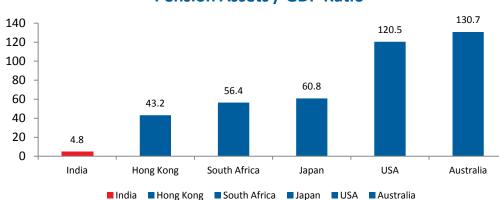
1. Goldman Sachs Report, March 2019

2. Swiss Re (Based on respective financial year of the countries)

India has a rapidly increasing ageing population with lack of awareness regarding systematic retirement planning

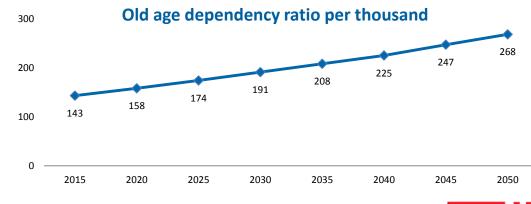


India's pension market is under-penetrated at 4.8% of GDP



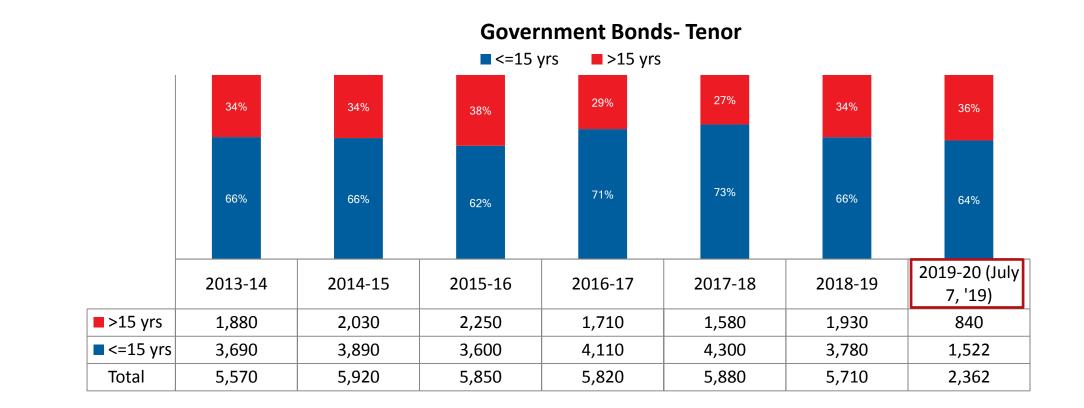
#### Pension Assets / GDP Ratio

Rising old age dependency along with emergence of nuclear families to drive demand for retirement saving products



33 Source: Milliman Asia Retirement Report 2017; Survey by NSSO, Ministry of statistics and Programme implementation Crisil PFRDA, Census of India, UN Population Estimates

#### **Government Bond Auctions**



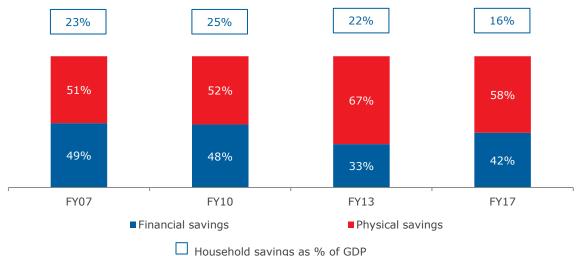
• Auction of >15 year maturity bonds has been ~33% on an average facilitates writing annuity business at scale

Budget estimate for government borrowing for FY20 at Rs. 7.1 trillion on gross basis



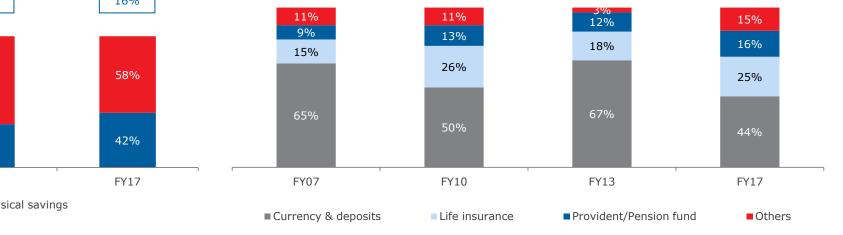
Rs Bn.

#### Life Insurance: A preferred savings instrument



#### Household savings composition

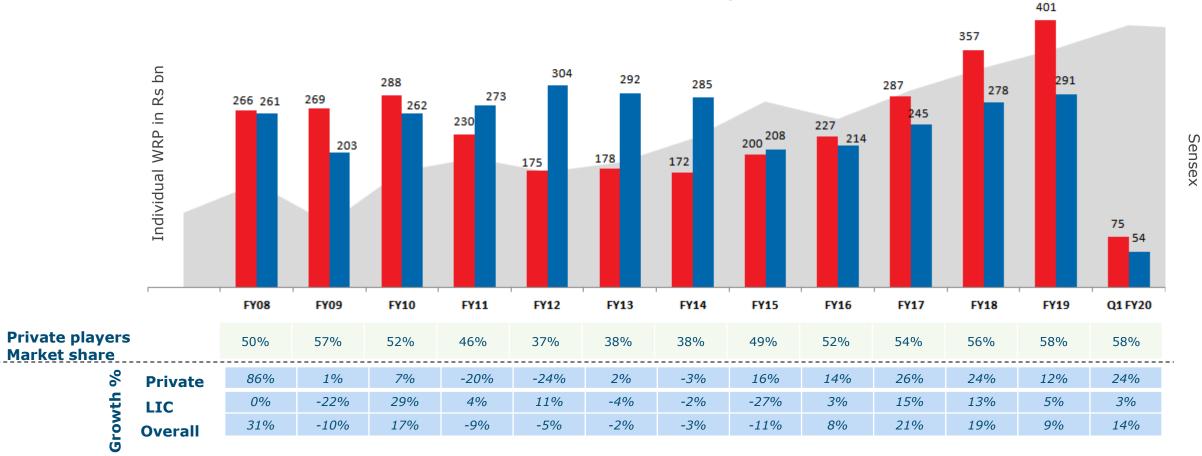




- Increasing preference towards financial savings with buoyant equity Market returns, along with impact of demonetisation on physical assets return profile
- Increasing share of Life Insurance within financial assets, as it caters to long-term saving and protection needs
- Various government initiatives to promote financial inclusion:
  - Implementation of JAM trinity around 361 mn new savings bank accounts opened till date
  - Launch of affordable PMJJBY and PMSBY social insurance schemes
  - Atal Pension Yojana promoting pension in unorganized sector
  - Set up of Small Finance Banks and Payment Banks to increase financial inclusion



#### Industry new business<sup>1</sup> trends



Sensex Private Players LIC

• Private sector gained higher Market share than LIC for the first time in FY16, post FY11 regulatory changes

Based on individual WRP private sector has outpaced LIC since FY16

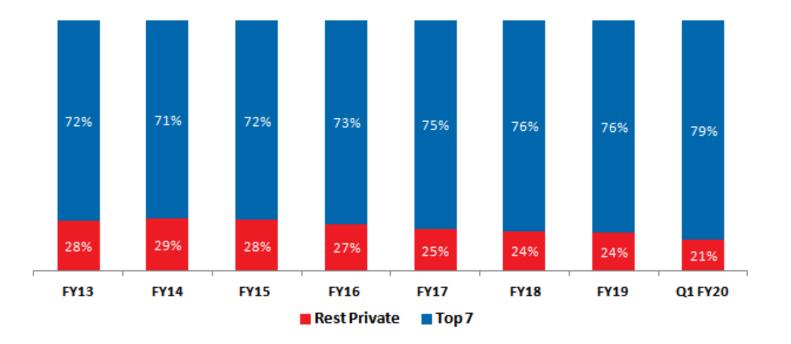
1.Basis Individual Weighted Received Premium (WRP)

36 Source: IRDAI and Life Insurance Council



#### Private industry: Market share trends

#### **Top 7 private players vs other players**



 Amongst private insurers, insurers with a strong bancassurance platform continue to dominate with increasing market share of the total private individual new business

> **HDFC** Life

Notes :

Basis Individual Weighted Received Premium (WRP) as disclosed by IRDAI, Life Insurance Council

<sup>37</sup> Top 7 players based on Q1 FY20 business numbers, comprising of, SBI Life, ICICI Pru HDFC Life, Max Life, Tata AIA, Bajaj Allianz and Birla Sun Life

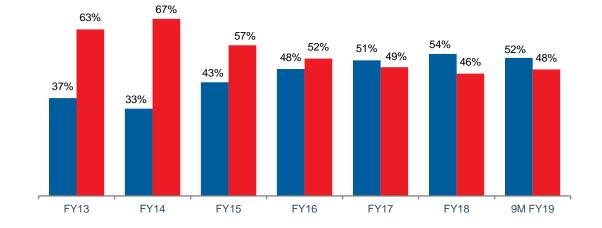
#### Private industry: Product and distribution mix

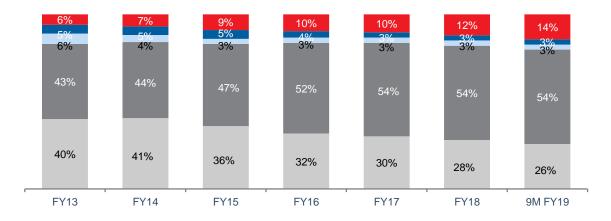
#### Product mix <sup>1</sup>

#### **Distribution mix**<sup>2</sup>

Unit Linked Conventional

Individual Agents Corporate Agents - Banks Corporate Agents - Others Brokers Direct Business

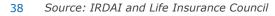




- Reduced distributors' payout and high expense structure led many players to move to traditional products over last few years, however the focus is changing towards linked products with improved equity Market performance and increase in share of Banca
- Increasing thrust on protection business to help improve the new business Margins
- Banca sourced business has consistently increased on the back of increasing reach of banks while share of Agency has declined post regulatory changes in FY11

1. Basis Overall WRP (Individual and Group);

2. Basis Individual New business premia





# Appendix



### Financial and operational snapshot (1/2)

		FY17	FY18	FY19	CAGR	Q1 FY19	Q1 FY20	Growth
Key Metrics (Rs Bn.)								
New Business Premium (Indl. + Group)		86.2	113.5	149.7	32%	26.8	39.3	47%
Renewal Premium (Indl. +Group)		108.2	122.1	142.1	15%	23.8	26.1	10%
Total Premium		194.5	235.6	291.9	23%	50.6	65.4	29%
Individual APE		37.4	48.9	52.0	18%	8.4	13.8	64%
Overall APE		41.9	55.3	62.6	22%	10.3	17.1	67%
Group Premium (NB)		44.2	54.1	73.3	29%	14.4	19.7	36%
Profit after Tax		8.9	11.1	12.8	20%	3.8	4.2	12%
- Policyholder Surplus		7.5	8.5	9.0	9%	3.1	3.5	14%
- Shareholder Surplus		1.4	2.6	3.8	64%	0.7	0.7	1%
Dividend Paid	(1)	2.6	3.3	4.0	22%	-	-	NA
Assets Under Management		917.4	1,066.0	1,255.5	17%	1,096.3	1,295.8	18%
Indian Embedded Value		124.7	152.2	183.0	21%	156.9	192.3	23%
Net Worth	(2)	38.1	47.2	56.6	22%	51.1	60.8	19%
NB (Individual and Group segment) lives insured (Mn.)		20.9	33.2	51.4	57%	10.3	13.0	26%
New Business Sum Assured	(3)	3,887.6	4,734.5	6,058.2	25%	1,234.4	1,797.0	46%
No. of Individual Policies (NB) sold (In 000s)	(4)	1,082.3	1,049.6	995.0	-4%	202.5	203.3	0%

1. Including dividend distribution tax (DDT)

2. Comprises share capital, share premium and accumulated profits/(losses)

3. Comprises individual and group business

40 4. Including rural policies. Excluding rural policies, NOPs grew by CAGR of 8% between FY17-19



### Financial and operational snapshot (2/2)

		FY17	FY18	FY19	Q1 FY19	Q1 FY20
Key Ratios						
Overall New Business Margins (post overrun)		22.0%	23.2%	24.6%	24.2%	29.8%
Operating Return on EV	(1)	21.7%	21.5%	20.1%	18.4%	19.9%
Operating Expenses / Total Premium		12.6%	13.5%	13.2%	14.4%	13.5%
Total Expenses (OpEx + Commission) / Total Premium		16.7%	18.0%	17.0%	18.2%	18.4%
Return on Equity	(2)	25.7%	26.0%	24.6%	31.0%	28.9%
Solvency Ratio		192%	192%	188%	197%	193%
Persistency (13M / 61M)	(3)	84%/59%	87%/51%	87%/52%	87%/50%	88%/54%
Market Share (%)						
- Individual WRP		12.7%	13.3%	12.5%	13.3%	17.5%
- Group New Business		24.3%	28.5%	28.4%	30.1%	30.0%
- Total New Business		17.2%	19.1%	20.7%	22.3%	25.1%
Business Mix (%)						
- Product (UL/Non par savings/Non par protection/Par)	(4)	52/9/4/35	57/9/5/28	55/20/7/18	54/11/8/28	26/63/5/6
- Indl Distribution (CA/Agency/Broker/Direct)	(4)	72/12/5/11	71/11/5/14	64/13/4/19	65/11/5/19	56/15/9/20
- Total Distribution (CA/Agency/Broker/Direct/Group)	(5)	32/7/2/7/52	33/7/2/10/48	26/7/2/16/49	24/7/2/14/54	24/7/3/17/50
- Share of protection business (Basis Indl APE)		4.0%	5.1%	6.7%	7.8%	5.5%
- Share of protection business (Basis Overall APE)		7.8%	11.3%	16.7%	18.2%	17.8%
- Share of protection business (Basis NBP)		21.8%	25.9%	27.0%	31.6%	25.8%

1. During FY18, there was a one time positive operating assumption change off Rs 1.4 bn based on review by an external actuary as part of the IPO process. Excluding this one time adjustment, Operating return on EV would have been 20.4% for FY18

2. Calculated using net profit and average net worth for the period (Net worth comprises of Share capital, Share premium and Accumulated profits)

3. Persistency ratios (based on original premium). Group business, where persistency is measurable, has been included in the calculations.

4. Based on individual APE. UL: Unit Linked, Trad: Traditional, Par: Participating & CA: Corporate Agents. Percentages are rounded off

5. Based on total new business premium including group. Percentages are rounded off

41



### Revenue and Profit & Loss A/c

#### Revenue A/c

	Q1 FY20	Q1 FY19
Premium earned	65.4	50.6
Reinsurance ceded	(0.8)	(0.6)
Income from Investments	20.5	18.0
Other Income	0.2	0.4
Transfer from Shareholders' Account	0.0	0.1
Total Income	85.3	68.5
Commissions	3.2	2.0
Expenses	8.8	7.2
GST on UL charges	0.8	0.8
Provision for taxation	0.0	0.2
Provision for diminution in value of investments	0.8	0.1
Benefits paid	35.1	28.8
Change in valuation reserve	31.2	25.4
Bonuses Paid	1.5	0.6
Total Outgoings	81.5	65.1
Surplus	3.8	3.4
Transfer to Shareholders' Account	3.5	3.2i
Funds for future appropriation - Par	0.3	0.2
Total Appropriations	3.8	3.4

#### Profit and Loss A/c

	Q1 FY20	Q1 FY19
Income		
- Interest and dividend income	0.8	0.6
- Net profit/(loss) on sale	0.2	0.1
I Transfer from Policyholders' Account	3.5	3.2i
Other Income	0.0	0.1
Total	4.5	4.1
Outgoings		
Transfer to Policyholders' Account	0.0	0.1
Expenses	0.0	0.0
Provision for diminution in value of investments	0.1	0.0
Provision for Taxation	0.1	0.1
Total	0.2	0.3
		1
Profit for the year as per P&L Statement	4.2	3.8
Interim Dividend paid (including tax)	0.0	0.0
Profit carried forward to Balance Sheet	60.8	51.1



### Balance Sheet

	Jun 30, 2019	Jun 30, 2018
'Shareholders' funds		
Share capital (including Sh premium)	23.9	ו 23.3ו
Accumulated profits	37.0	27.7 <mark>1</mark>
Fair value change	(0.0)	0.1
Sub total	60.8	51.2 <sup> </sup>
ı 'Policyholders' funds		
Fair value change	10.3	ו 8.3י
Policy Liabilities	568.0	445.0
Provision for Linked Liabilities	600.4	546.8
Funds for discontinued policies	33.0	28.7 <mark>1</mark>
Sub total	1,211.6	ا 1,028.8
ı IFunds for future appropriation (Par)	11.3	ו 9.8י ו
Total Source of funds	1,283.7	1,089.8
	-	- 
Shareholders' investment	51.8	41.3 <mark>1</mark>
Policyholders' investments: Non-linked	610.7	479.6 <mark>1</mark>
ı IPolicyholders' investments: Linked	633.3	ו 575.5י ו
i ILoans I	1.2	ו 0.2ו
IFixed assets	3.4	3.3 <sub>1</sub>
Net current assets	(16.7)	(10.1)
Total Application of funds	1,283.7	1,089.8

Rs Bn.

### Segment wise average term and age<sup>1</sup>

#### Average Policy Term excluding annuity (Yrs)

36 UL 12 39 UL 36 Par 37 14 Par 33 Non-par Health 35 14 Non-par Health 10 39 Non-par Savings 11 Non-par Savings 15 35 Non-par Protection 35 36 Non-par Protection 33 57 Non-par Pension 54 Non-par Pension 59 11 Annuity 59 Q1 FY 20 Q1 FY 19 Q1 FY 20 Q1 FY 19

Q1 FY20: 14.8 (Q1 FY19 : 14.2)

#### Average Customer Age excluding annuity (Yrs)

Q1 FY20: 37.9 (Q1 FY19: 37.7)

- Focus on long term insurance solutions, reflected in longer policy tenure
- Extensive product solutions catering customer needs across life cycles from young age to relatively older population



### Indian Embedded value: Methodology and Approach (1/2)

#### **Overview**

Indian Embedded Value (IEV) consists of:

- Adjusted Net Worth (ANW), consisting of:
  - Free surplus (FS);
  - Required capital (RC); and
- Value of in-force covered business (VIF): Present value of the shareholders' interest in the earnings distributable from assets allocated to the covered business, after making sufficient allowance for the aggregate risks in the covered business.

#### **Components of Adjusted Net Worth (ANW)**

- Free surplus (FS): FS is the Market value of any assets allocated to, but not required to support, the in-force covered business as at the valuation date. The FS has been determined as the adjusted net worth of the Company (being the net shareholders' funds adjusted to revalue assets to Market value), less the RC as defined below.
- Required capital (RC): RC is the amount of assets attributed to the covered business over and above that required to back liabilities for the covered business. The distribution of this to shareholders is restricted. RC is set equal to the internal target level of capital equal to 170% of the factor-based regulatory solvency requirements, less the funds for future appropriations ("FFA") in the participating funds.



#### **Components of Value in-force covered business (VIF)**

- Present value of future profits (PVFP): PVFP is the present value of projected distributable profits to shareholders arising from the in-force covered business determined by projecting the shareholder cash flows from the in-force covered business and the assets backing the associated liabilities.
- Time Value of Financial Options and Guarantees (TVFOG): TVFOG reflects the value of the additional cost to shareholders that may arise from the embedded financial options and guarantees attaching to the covered business in the event of future adverse Market movements. The intrinsic value of such options and guarantees is reflected in the PVFP.
- Frictional costs of required capital (FC): FC represents the investment management expenses and taxation costs associated with holding the RC. VIF includes an allowance for FC of holding RC for the covered business. VIF also includes an allowance for FC in respect of the encumbered capital in the Company's holdings in its subsidiaries.
- **Cost of residual non-hedgeable risks (CRNHR):** CRNHR is an allowance for risks to shareholder value to the extent that these are not already allowed for in the TVFOG or the PVFP. In particular, the CRNHR makes allowance for:
  - asymmetries in the impact of the risks on shareholder value; and
  - risks that are not allowed for in the TVFOG or the PVFP.

CRNHR has been determined using a cost of capital approach. CRNHR is the present value of the cost of capital charge levied on the projected capital in respect of the material risks identified.

### Embedded Value: Economic assumptions<sup>1</sup>

Neeve	Forward	rates %	Spot rates %		
Years	As at Jun 30, 2019	As at Jun 30, 2018	As at Jun 30, 2019	As at Jun 30, 2018	
1	6.31	7.22	6.12	6.98	
2	6.70	8.14	6.30	7.40	
3	6.98	8.56	6.45	7.67	
4	7.19	8.73	6.58	7.85	
5	7.35	8.78	6.68	7.96	
10	7.64	8.55	6.99	8.13	
15	7.67	8.40	7.12	8.12	
20	7.65	8.36	7.18	8.10	
25	7.64	8.35	7.22	8.09	
30+	7.63	8.35	7.24	8.07	



### Glossary (Part 1)

- APE (Annualized Premium Equivalent) The sum of annualized first year regular premiums and 10% weighted single premiums and single premium top-ups
- Backbook surplus Surplus accumulated from historical business written
- Conservation ratio Ratio of current year renewal premiums to previous year's renewal premium and first year premium
- Embedded Value Operating Profit ("EVOP") Measure of the increase in the EV during any given period, excluding the impact on EV due to external factors like changes in economic variables and shareholder-related actions like capital injection or dividend pay-outs.
- First year premiums Regular premiums received during the year for all modes of payments chosen by the customer which are still in the first year. For example, for a monthly mode policy sold in March 2019, the first instalment would fall into first year premiums for 2018-19 and the remaining 11 instalments in the first year would be first year premiums in 2019-20
- New business received premium The sum of first year premium and single premium.
- New business strain Strain on the business created due to revenues received in the first policy year not being able to cover for expenses incurred



### Glossary (Part 2)

- Operating expense It includes all expenses that are incurred for the purposes of sourcing new business and expenses incurred for policy servicing (which are known as maintenance costs) including shareholders' expenses. It does not include commission.
- Operating expense ratio Ratio of operating expense (including shareholders' expenses) to total premium
- Proprietary channels Proprietary channels include agency and direct
- **Protection Share** Share of protection includes annuity and health
- Persistency The proportion of business retained from the business underwritten. The ratio is measured in terms of number of policies and premiums underwritten.
- **Renewal premiums** Regular recurring premiums received after the first year
- Solvency ratio Ratio of available solvency Margin to required solvency Margins
- Total premiums Total received premiums during the year including first year, single and renewal premiums for individual and group business
- Weighted received premium (WRP) The sum of first year premium and 10% weighted single premiums and single premium top-ups



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## Thank you



